

Parks and Recreation continues to move forward with plans and protocols for reopening our facilities. To keep the public and employees safe, staff have created detailed reopening plans for each facility adhering to requirements set forth by Governor Abbott.

Our citizens have been vocal about wanting our parks and facilities to reopen. Thankfully the trails and opens spaces have remained open and we've seen a surge in use, especially on the trails. Most of our citizens have supported our measured approach to reopening and were thrilled when we recently reopened Tipp's Canine Hollow Dog Park, Richland Tennis Center and Iron Horse Golf Course driving range.

The NRH Centre and Grand Hall will reopen on Wednesday, May 20; however playgrounds will remain closed until further notice. Below is the status of parks, amenities, and facilities in accordance with "Open Texas" Phase I.

Parks and Facilities Closures

Senior Center Playgrounds & Pavilions All Athletic Fields, Basketball & Volleyball Courts Restrooms & Water Fountains

Facilities Opening May 20

NRH Centre Grand Hall

What's Open

Open spaces within parks Ponds and wetlands Nature Trails Home Town Lakes Hike and Bike Trails Common Ground Community Garden Iron Horse Golf Course Driving Range Tipps Canine Hollow Dog Park Richland Tennis Center

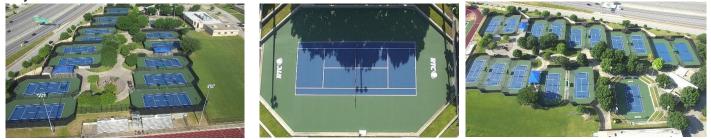
Tipps Canine Dog Park Reopened to the Public on May 4—Tipps Canine Hollow Dog Park reopened to the public for use on Monday, May 4. Guidelines and safety tips were shared with users on social media, the website and signage at the park. These included for users to minimize social gatherings in all areas of the park, maintain a 6 foot distance from anyone outside your household, remain in close proximity to your dog, no shared water dishes and to follow all Dog Park Rules and City of NRH Ordinances. Response has been positive to the Dog Park being open and people are adjusting to the health and safety guidelines.





Richland Tennis Center Reopened on May 11—The Richland Tennis Center reopened to the public on Monday, May 11. As we eased back into play, we communicated with participants how important it is to help us keep everyone safe and healthy by following all guidelines and posted rules. RTC operations are in accordance with "Open Texas" state protocols and local guidelines. Some of the new protocols Phase I protocols include: upon entry, everyone is required to check-in at the front desk located in the Pro Shop, they should call ahead to reserve courts, schedule private lessons, or semi-private lessons with a maximum of 4 people per court and advance payment for lessons and court fees is requested. Complete RTC Phase I Guidelines: <u>https://bit.ly/3cauGIX</u>. Participants have been excited to be open and have understood the guidelines and protocols in place.

<u>Richland Tennis Center Court Resurfacing Project</u>—The Richland Tennis Center court resurfacing project began on Monday, April 13. With RTC being closed until May 11, the contractor worked on all 16 courts at one time to complete the job ahead of schedule. The project was deemed substantially complete on May 13. The courts are normally resurfaced every 5 years. This project, originally scheduled for 2018 was put on hold until 2020. The last resurfacing project took place in 2014. The City of NRH received a \$20,000 grant from the USTA (United States Tennis Association), a \$5,000 grant from the Texas Division of the USTA, and Birdville ISD is contributing \$25,000 towards the resurfacing project per the joint use agreement between the City of North Richland Hills and BISD.



NRH Centre Preparing for Reopening on May 20—The NRH Centre team is implementing a phased approached for the reopening of the facility on Wednesday, May 20. The Phase I plan incorporates local regulations and new protocols and guidelines with a focus on the safety of all guests and staff. Cleaning areas will take place throughout the day, as well as designating certain facility zones and times for use of specific program areas that can be managed effectively while safely achieving adherence to all requirements. Staff is communicating with members and the public through emails, social media, the website and signage. Details can be found at www.nrhcentre.com.





NRH Senior Center—During the time that the NRH Senior Center remains closed, staff is continually keeping in touch with the seniors in a variety of ways. Virtual Senior Center programming continues on Facebook and the website. The Weekly Daily Challenge, Tuesday's Question of the Day, Thankful Thursday and Friday Brain Games are weekly staples. Supplemental programs include virtual DIY, cooking and fitness. Daily senior welfare calls continue with over 600 calls made to date and the Ambassador Program continued for those members that need ongoing communication.

3

<u>Grand Hall Preparing to Reopen on May 20 and Launched a new Website</u>—The Grand Hall updated website is now LIVE at <u>www.grandhallnrh.com</u>. The redesign allows staff easy access to update as well as expand the content to fit our clients every changing needs. The design is was led by our own Sarah Green, which will give the site a design consistency with other entities within the NRH Parks and Recreation department. The Grand Hall continues preparation for reopening May 20 with addition event specific protocols, putting the safety of our guest and staff at the forefront.

NRH₂**O Family Water Park**—NRH2O Family Water Park is preparing to reopen in early to mid-June, however the timing will be dependent on Governor Abbott's executive orders and the next phases of his Open Texas plan. Once the governor gives the go ahead for amusement and water parks, we will be prepared to implement and follow all of the public health recommendations and protocols that the state requires for us to safely open. Because the opening is later than normal, any passes purchased prior to June 1 will be valid for this year as well as the 2021 season.

Iron Horse Golf Course Improvements Project—Significant progress has been made on the golf course despite an exceptionally wet start to 2020. Sections B and C (north of the railroad tracks) are still under construction. Drainage work, grading, new cart paths and final phases of new green development on holes 13 and 14 are completed. The irrigation work in these sections are also nearing completion. The next steps prior to grassing will be work on the new bunkers and final clean up.

Along with course renovation, the Club House improvements are moving along on schedule. The exterior has been repainted and staff is currently finishing work on the new landscaping around the facility. Inside work is progressing as well with new flooring, restroom partitions, sinks, fixtures, paint and other improvements currently underway. Parks and Recreation is serving as the general contractor for the Club House Improvements including landscaping and wayfinding signs. Late next week look for the new image on the IH820 billboard.

Hope this if of interest and useful to you.

Vickie Lopie

Vickie Loftice, Managing Director



