Community Services Report: Senior Center

March 2020

Senior Center Key Indicators

Indicator	March 2020	March 2019	FY20 YTD	FY19 YTD
Number of Classes/Programs	68	77	457	579
Program/Event Attendance	1,239	3,982	17,827	20,902
Total Attendance	685	3,026	12,823	16,128
Volunteer Hours	512	1,450	6,168	7,291
Average Daily Attendance	76	144	114	129

NRH Senior Center Highlights

- The NRH Senior Center conducted the annual membership survey March 1-12.
- Instructor/Leader Team Training was offered twice during March. This mandatory training for current and prospective instructors/leaders offered the opportunity to learn what is required and the center procedures for class and participants.
- Dean Owen, Attorney, partnered with the senior center on Monday, March 2 for "Dr. Seuss' Birthday Celebration. Mr. Owen provided an education session on Wills & Trusts for the members.
- On Tuesday, March 3, Nations Insurance Solutions partnered with the center to offer "Turning 65" educational session.
- Dr. Kate Leary conducted the Wellness Seminar, "Naturally Lower Blood Pressure" on Thursday, March 12.
- National Pancake Day was held Thursday, March 12 and Celis & Associates provided IHOP pancakes for the members.
- The NRH Senior Center closed Friday, March 13 through the remainder of the month to protect the health and safety of the members, public and staff.
- During the week of March 16 20, in-depth cleaning and organizing was performed at the center.
- Well-fare calls to members began March 16. There were 240 calls made during March.
- Virtual programing on the NRH Senior Center website and Facebook page began March 23. Staff created a
 section where items from Facebook, Twitter, our own "homemade" videos, and more could be stored for
 reference. It was named, the NRH Senior Center "Virtual Open House". The program categories consisted of
 Bingo, Fitness, Trips and Classes. The emphasis was to promote "virtual" social interaction (staying connected),
 physical activity and mental stimulation during the guarantine.

Upcoming Events

TBD

