



PARK AND RECREATION BOARD MEMORANDUM

FROM: The Office of the City Manager **DATE:** August 3, 2020
SUBJECT: NRH₂O Family Water Park Update
PRESENTER: Frank Perez, NRH₂O General Manager

GENERAL DESCRIPTION:

Staff will report on activities at NRH₂O Family Water Park.

REVIEW OF EVENTS

A. Park Closure

Due to the continuing spread of COVID-19 in North Texas, the City of North Richland Hills made the determination to cancel the remainder of NRH₂O's 2020 operating season effective Tuesday, June 30, 2020. Park staff worked with many nearby facilities to aid seasonal staff in finding work for the remainder of the summer if they were interested. A brief power point presentation will show the impact of COVID-19 on the water park's 2020 season.

B. World's Largest Swimming Lesson Tradition Able to Continue

Even with the early closure of the park, NRH₂O was still able to find a way to continue the tradition of participating in the World's Largest Swimming Lesson for the 11th consecutive season. NRH₂O is one of only nine facilities worldwide that have participated every year in this important event designed to teach the importance of swim lessons.

C. Additional Projects

While the closure of the park for the summer is challenging, it does present other opportunities for water park staff to work on projects that present difficult timelines in a normal operating season. These projects include the creation of a brand new marketing and sales business plan, hiring and training process updates, creation and refinement of maintenance reporting and tracking procedures, and an overall update to communication plans and procedures.