



**Allstate.**  
You're in good hands.

**SUP 2019-04**

**Steve Kretschmar**  
Agency Owner  
624 W. Bedford-Eules Road  
Hurst, Texas 76053  
Email: [REDACTED]  
Phone: 817-268-3143  
Fax: 817-282-4312

February 13, 2019

RE: Heather Rogers and Pup Hub Boarding

I have been an immediate neighbor (within 20 feet) of Pup Hub Boarding since it opened in 2014. During this time, I have never had any incident where there were concerns about noise or other related issues. I am frequently in the office during nontraditional times such as nights and weekends and have not observed anything concerning.

My experience with Heather Rogers is that she is regularly present at her business. She has a regular staff scheduled around the clock to care for the dogs in her location. Every time that I have had occasion to enter her business it appears clean, sanitary and well organized.

Please let me know if I can assist with anything additional.

You're in my Good Hands,

  
Steve Kretschmar  
Agency Owner

February 14, 2019

To whom it may concern,

My husband and myself own Blue Moose International, we are at 1313 Karla Drive, which is behind Pup Hub Boarding. We have owned this facility for over 10 years. In the past 5 years, since Pup Hub has moved into the neighborhood, we have not had any complaints from noise or any other disturbances. In fact they have been a big asset to our neighborhood.

If you have any further questions, please feel free to reach out to me.



Kim Olstrup

Blue Moose International

817-590-2900



Massage Fusion

634 West Bedford Euless Road  
Suite G  
Hurst, Texas 76053  
(817) 876-1188

February 14, 2019

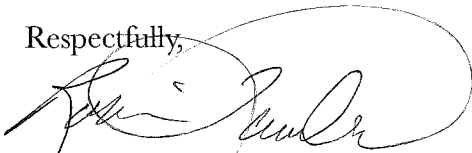
Re: Pup Hub

To Whom It May Concern:

My name is Robin Lawler and I am the owner of Massage Fusion located at 634 West Bedford Euless Road, Suite G in Hurst Texas. Massage Fusion has been located within 50 yards from the business known as Pup Hub since the summer of 2016. Clients of my business expect an abundance of peace and quiet when coming for massage services. Never at any time has there been even the slightest bit of noise pollution from Pup Hub or their customers, either human or canine.

Pup Hub has been an exemplary business neighbor.

Respectfully,

A handwritten signature in black ink, appearing to read 'Robin Lawler', is written over a large, light-colored oval scribble.

Robin Lawler, LMT (MT048762)

Massage Fusion

(817) 876-1188

**From:** [Michael Lavender](#)  
**To:** [Planning](#)  
**Subject:** Case SUP 2019-4 Pup Hub Boarding  
**Date:** Tuesday, May 28, 2019 12:35:08 PM

---

**<EXTERNAL EMAIL> This email originated from outside of the organization. Please review the sender information and email content for legitimacy before clicking links or opening attachments.**

Ref: SUP 2019-04

We received today a notice from North Richland Hills referencing a Special Use Permit request from Heather Rogers for Pup Hub Boarding.

The notice we received is a map of the proposed site.

The site currently has a child day care (Small World Day Care).

Is there any other information available in application?

- Hours of operation.
- Maximum number of animals permitted in the facility?
  - Is the application for a Class A or Class B kennel?
- Number of hours the animals will be allowed outside?
- What security measures will be instituted to decrease the likelihood of animals escaping?
  - There are small children at my home (5424 Randol Dr.) and directly behind (5417 Randol Dr.) the proposed facility.
  - The notice has a notation that the existing wood fence will be replaced with a 5 or 6 foot masonry fence (The print on the notice is very small.)
  - The location of the fence to be replaced is unclear.
  - Where is the proposed animal run to be located?
    - Between the proposed facility and my backyard OR
    - between the front of the facility and Davis Blvd.
- If this site will board animals for 24 hours. Will a person be physically on site 24 hours?