

CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** June 4, 2018
SUBJECT: Approve the purchase of a replacement enterprise backup and recovery system from Soccour Solutions for a total of \$98,556 through a General Services Administration (GSA) cooperative contract.
PRESENTER: Kyle Spooner, Director of Information Technology

SUMMARY:

The 2017/2018 adopted budget includes the replacement of the enterprise backup and recovery system. Staff is recommending to purchase the replacement system from Soccour Solutions through General Services Administration (GSA) using GSA Contract Numbers GS-35F-303DA (hardware) and GS-35F-0511T (software). The cost of the hardware, software, installation, knowledge transfer, and three years of maintenance is \$98,556.

GENERAL DESCRIPTION:

The City's current backup software was purchased in 2007. It does not have the capability to back up the virtualized infrastructure that we are now utilizing, nor the capacity to back up all city data in one storage device. The current storage device holds a partial backup with the remaining backup copied directly to tape. Public Safety data systems are backed up using a completely different software and storage device.

Purchasing this new system will allow back up of all data to one storage area using only one system. It will also reduce the amount of time required to back up and restore systems; therefore, reducing the amount of resources currently used for those tasks. This solution is designed to handle data growth, heavy workloads, and high resiliency requirements. It will eliminate the inefficiencies of our current system and free up resources in the IT Department.

Soccour Solutions takes part in the General Services Administration (GSA) cooperative purchasing program through participating dealer agreements with immixGroup, Inc. and Promark Technology, Inc. The city's Purchasing Department has reviewed and approved the agreements. The GSA purchasing program meets all state competitive bidding requirements for this purchase.



Socccour Solutions has submitted a quote for the hardware purchase using GSA Contract #GS-35F-303DA totaling \$35,852 for the storage device, installation and support. The second quote is for the backup software purchase using GSA Contract #GS-35F-0511T totaling \$62,704. The total cost of the system is \$98,556 and is budgeted in the 2017/2018 Information Technology operating budget.

RECOMMENDATION:

Approve the purchase of a replacement enterprise backup and recovery system from Socccour Solutions for a total of \$98,556 through a General Services Administration (GSA) cooperative contract.