

February 20, 2017

RE: Single Source Document for Texas IBR Module

To whom it may concern:

North Richland Hills Police Department and their partner agencies currently use software provided by Spillman Technologies, Inc. for its public safety operations. The Police Department and partner agencies plan to supplement this technology with Spillman's Texas Incident Based Reporting (TIBRS) module. The requested software is developed and supported entirely by Spillman Technologies, Inc. As the sole owner and developer of the existing software solution in place at North Richland Hills PD, and as the sole owner and developer of the requested software and services that are proprietary to Spillman, it is recognized that there is no substitute vendor or product that can provide the integrated system offered by Spillman.

Other vendors cannot provide the TIBRS collection or integration to the Spillman system. No other vendor offers this functionality or this level of integration, thereby necessitating this Single Source Document. Additionally, Spillman software licenses are not sold through retail outlets, brokers, or integrators.

Spillman Technologies is the single source provider for all requested Spillman products and services. Specifically, the requested software is developed by the Spillman Product Development Division, and all training for Spillman software is provided by the Spillman Customer Education Department. The installation and implementation of our software products are provided by the Spillman Installation Department and the Client Services Department. Maintenance and support for the Spillman software is provided by the Spillman Technical Support Department. All said products and services are provided through Spillman Technologies.

Please call me if I can be of further assistance. My contact information is:  
1-800-860-8026, ext. 1908, (Cell) 435-512-3868 or by e-mail: [tarcher@spillman.com](mailto:tarcher@spillman.com).

Sincerely,  
Troy Archer  
Sr. Account Sales Executive