

## **CLUB CAR FLEETCARE SERVICE - STANDARD BENEFITS**

- Detailed service records are maintained for every car.
- All warranty repairs and down cars are responded to within 72 hours.
- Factory direct tech, fully stocked with inventory parts and ability to perform 98% of repairs on-site.
- Majority of problems can be identified and addressed before they become a problem on the course.
- Detailed scope of work that meets or exceeds the manufacturer's recommendations is performed on
  every car so they perform the same on the last day as they did on the first.



## QUARTERLY SERVICE AGREEMENT

- A factory certified technician will visit the course every other week and service 17% of the fleet.
- TIRES Quarterly check and maintain proper pressure.
- FRONT END Inspection of ball joints, wheel bearings, bushings, alignment, springs, and shocks. Correct and adjust as needed. (Quarterly Gasoline / Semi-annually Electric)
- LUBRICATION Semi-annually lubricate all fittings, clevises, cables, brake components, pedal groups, and linkages.
- DIFFERENTIAL Semi-annually check for leaks and damage to drive unit.
- BRAKES Semi-annually inspect and adjust brakes, and perform annual brake service.
- No trip charges on billable repairs.

#### GASOLINE ONLY

 Quarterly inspect and check belts (odjust if needed), change oil, terminal connections, reverse buzzer, FNR switch.

#### ELECTRIC ONLY

- Quarterly check connections, wiring, terminal connections, single point watering system, deionizer filter, reverse buzzer, FNR switch, nuts, and battery hold downs.
- BATTERY CHARGER Quarterly visually inspect, check cable connections, breakers, and lubricate receptacle with WD-40.

## MONTHLY SERVICE AGREEMENT

- A factory certified technician will visit the course every week and service 25% of the fleet.
- TIRES Monthly check and maintain proper pressure.
- FRONT END Quarterly inspection of ball joints, wheel bearings, bushings, alignment, springs, and shocks. Correct and adjust as needed.
- LUBRICATION Semi-annually lubricate all fittings, clevises, cables, brake components, pedal groups, and linkages.
- DIFFERENTIAL Semi-annually check for leaks and damage to drive unit.
- BRAKES Semi-annually inspect and adjust brakes, and perform annual brake service.
- No trip charges on billable repairs.

#### GASOLINE ONLY

- Check engine oil level.
- Quarterly inspect and check belts (adjust if needed), change oil, terminal connections, reverse buzzer, FNR switch.

#### ELECTRIC ONLY

- Monthly check connections, wiring, terminal connections, single point watering system, deionizer filter, reverse buzzer, FNR switch, nuts, and battery hold downs.
- BATTERIES All batteries will be inspected and watered to the appropriated level.
- BATTERY CHARGER Monthly visually inspect, check connector, breakers, and lubricate receptacle with WD-40 quarterly.



Proposed Equipment

QTY.	Description
84	2024 Club Car Tempo Lithium Ion Vehicles
	Tempo Electric Lithium Ion 2 Passenger
	Platinum Body Color     Crev Standard Seat Deckare
	<ul> <li>Gray Standard Seat Package</li> <li>Black Monsoon Canopy Top</li> </ul>
	Clear Hinged Windshield Install
	Comfort Grip Steering Wheel
	<ul> <li>Kenda Hole-N-1 18x8.50x8 4 Ply Steel Wheel (Front &amp; Rear)</li> </ul>
	Standard Wheel Cover
	<ul> <li>64 - Shelf charger 650W, 9' DC Cord, 6 ft AC Power Cord with US NEMA Plug</li> </ul>
	<ul> <li>20 - Shelf charger 650W, 20' DC Cord, 6 ft AC Power Cord with US NEMA Plug</li> </ul>
	Gold Club Car Nameplate
	Std Silver Domed Number Decal, Side of Body, Drvr Side, Loc 3
	Std Silver Domed Number Decal, Side of Body, Psgr Side, Loc 6
	Rear Suspension Install
	13.2 MPH Speed Setting
	Normal Acceleration Drive Profile
	Gold Branding Decal
	Custom Iron Horse GC Logo, Front Center Cowl Location
	Caddymaster Cooler, Standard, Driver Side
	Ball & Club Cleaner, Standard, Passenger Side
	Strut Mounted Sand Bottles, (2)
	Rear Tow Plate
	USB Installation 48V
	Information Holder
	Uncommon Key Switch A
	Includes Freight and Prepping



Proposed Equipment

QTY.	Description
1	<ul> <li><u>2024 Club Car Utility Vehicles</u></li> <li>Carryall 500 UTV</li> <li>Green Body Color</li> <li>Standard Gray Seat</li> <li>Black Canopy Kit</li> <li>Cargo Box Bed</li> </ul>
1	<ul> <li>Café Express Beverage Car</li> <li>Green Body Color</li> <li>Standard Gray Seat</li> <li>Green / White Canopy</li> <li>Solid Windshield</li> <li>Side Mirror Set</li> <li>To include Visage mounting hardware</li> </ul>



# **Golf Car Payment Options**

PROPOSAL

# of Cars	Type of Car	Lease Term	Monthly Payment per unit
84	2024 Tempo Li Ion	54 Months	\$143.55
1	2024 CA500 UTV	54 months	\$186.65
1	2024 Café Express Bev Car	54 months	\$427.68
	Quarterly Service Contract		\$15
< Off Lease Trade Returns >			
83	< 2021 Tempo Li Ion >		

- This proposal delivers new golf cars in June of 2024. Iron Horse is responsible for the June '24 payment as the final payment on the current fleet. Club Car will take care of the balance and new lease will commence in July/August.
- Fleet Car lease price includes GPS screens and Golfer Experience Module modules as well as Car Control & Car Tracking at existing rate of \$14 per car per month.
- All lease prices are at a projected 7.99 % interest rate.
- All Pricing includes Kemper Sports National Account Discounts.
- Sourcewell Coop Contract # 122220-CCR attached.
- Club Car dealer (Metro Golf Cars) agrees to purchase residual of \$3750 x 84 = \$315,000 Attached.
- This quote is valid for 60 days from submission.

# **Special Considerations**

Prices quoted herein are projected for a future estimated date of delivery of Club Car golf and utility products. Due to current market conditions and estimated lead times, pricing and interest rates are subject to change prior to projected delivery. For a purchase or lease transaction, where trade-in vehicle values are quoted, pricing assumes trade-in of customer's current fleet in a quantity and in condition to be agreed upon by Club Car. In the event customer's current fleet is not available for trade-in at the time of delivery, Club Car reserves the right to adjust pricing accordingly, and Customer agrees to be responsible for any price increases. Customer is to submit required credit information for credit approval. Any applicable State or Local Taxes or any additional fees associated with documentation are not included. FOB – Augusta, GA

Customer:	Club Car/Dealer:
Signature:	Signature:
Title:	Title:
Date:	Date:



PROPOSAL

# Terms and Conditions for Returning Vehicles or Trade-Ins

### Sole Responsibility

Iron Horse GC agrees to accept sole responsibility for any loss or damage to its returned cars beyond ordinary wear due to normal use. The returned cars must meet the following conditions:

- 1. All cars must be free of all liens and encumbrances.
- 2. All cars must be capable of running at least 9 holes of golf.
- 3. All cars must be the same quantity and year model as originally evaluated.
- 4. All cars must be clean, and free of trash, scorecards, pencils, tees, etc.
- 5. All cars must have a working charger.
- 6. All cars must have four serviceable tires that retain proper air pressure.
- 7. All cars must steer properly in all directions.
- 8. All batteries must be free of corrosion, and properly filled with water.

If any of the above conditions are not met by Iron Horse GC, Club Car reserves the right to withhold any and all Special Considerations stated in this agreement.

Furthermore, Iron Horse GC agrees to pay the following charges if the below conditions are found upon Club Car's inspection of the returned cars:

- 1. Severely damaged or missing chargers
- 2. Inoperable cars
- 3. Minor damage (damage to bodies, bumpers or seats)
- 4. Major damage (frame damage, wrecked cars, etc.)
- \$ 200.00 per charger
- \$ 200.00 per car
- \$ 350.00 per car
- \$ 700.00 per car

Customer:	Club Car/Dealer:	
Signature:	Signature:	
Title:		
Date:		Club Car



# Club Car Tempo Li-Ion Warranty Information



### PROPOSAL

## LIMITED WARRANTY

#### WARRANTY

Club Car, LLC ("Club Car") hereby warrants to the original purchaser or lessee, as those terms are defined herein, and subject to the provisions, limitations and exclusions in this limited warranty, that its new vehicle or new component purchased from Club Car or an Authorized Dealer or Distributor shall be free from defects in material and workmanship under normal use and service for the periods stated below, subject to the provisions, limitations and exclusions in this limited warranty.

This limited warranty covers material, workmanship and repair labor cost as to those items specifically listed below for the periods specified. Such repair labor shall be performed only by Club Car, its Authorized Dealers or Distributors, or a service agency approved by Club Car. For repairs made by qualified technicians other than Club Car's factory technicians or an Authorized Dealer or Distributor, Club Car will provide only the replacement parts or components.

#### WARRANTY TIMEFRAME

ITEM	SUB-ITEMS	COVERAGE
VEHICLE MAINFRAME	Not applicable	Limited Lifetime
SUSPENSION	Steering gearbox, steering column, shocks, and leaf springs	4 years
ELECTRIC POWERTRAIN	Electric motor, transaxle, and MCOR	3 years
LITHIUM-ION BATTERY	Lithium-ion battery	5 years / Unlimited hours
MAJOR ELECTRONICS	Solid state speed controller and battery charger	4 years
OTHER ELECTRONICS	VCM and DBR	VCM 5 years DBR 4 years
PEDAL GROUP	Pedal group mechanical assembly, brake cluster assemblies, and brake cables	4 years
SEATS	Seat bottom, seat back, and armrests	4 years
CANOPY SYSTEM	Canopy, rear canopy supports, drainage system, and structural accessory module (SAM)	4 years
BODY GROUP	Beauty panels and front/rear underbody Body and dash panels	3 years
ALL REMAINING COMPONENTS	Solenoid, limit switches, voltage regulator, F&R switch, and options and accessories supplied by Club Car, including components not specified otherwise	2 years



# **Club Car Carryall Vehicle** Warranty

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#### CLUB CAR® LIMITED WARRANTY FOR TRANSPORTATION AND UTILITY VEHICLES WARRANTY

CLUB CAR, LLC ("CLUB CAR") hereby warrants to the Original Purchaser or Lessee, as those terms are defined herein, and subject to the provisions, limitations and exclusions in this limited warranty, that its new vehicle or new component purchased from CLUB CAR or an Authorized Dealer or Distributor shall be free from defects in material and workmanship under normal use and service for the periods stated below, subject to the provisions, limitations and exclusions in this limited warranty.

This limited warranty covers material, workmanship and repair labor cost as to those items specifically listed below for the periods specified. Such repair labor shall be performed only by CLUB CAR, its Authorized Dealers or Distributors, or a service agency approved by CLUB CAR. For repairs made by qualified technicians other than CLUB CAR's factory technicians or an Authorized Dealer or Distributor, CLUB CAR will provide only the replacement parts or components.

IF THE WARRANTY REGISTRATION FORM IS NOT COMPLETED AND RETURNED TO CLUB CAR AT THE TIME OF THE ORIGINAL RETAIL SALE, PURCHASER MUST PROVIDE PROOF OF DATE OF PURCHASE WITH ANY WARRANTY CLAIM.

TO THE ORIGINAL OWNER ONLY (NON-TRANSFERABLE)	TERMS COVERED	HOURS/ AMP HOURS COVERED	
LIMITED THREE YEAR: Engine assembly, transaxle assembly (gasoline vehicle), starter/generator (gasoline vehicle), motor, transaxle assembly (electric vehicle), and main frame assembly.	3 YEARS	3000	
LIMITED TWO YEAR: Solenoid, MCOR, limit switches, voltage regulators, FNR switches, brake components, wiring harness, electrical switches, canopy systems, seats, pedal group assembly, body, cab assembly and doors, and driving range protective enclosure, portable refreshment center and all original equipment options and accessories supplied by CLUB CAR, and all remaining components of the vehicle not specified otherwise.	2 YEARS	2000	
6-VOLT BATTERY (STANDARD DUTY)	4 YEARS	18000	
6-VOLT BATTERY (EXTENDED RANGE)	4 YEARS	23,000 (Model Year 2016 and later) 20,000 (Model Year 2014 and 2015)	
8-VOLT BATTERY (STANDARD/EXTENDED RANGE)	4 YEARS	16000	
ONBOARD COMPUTER (IF SO EQUIPPED)	4 YEARS	16000	
CONTROLLER	4 YEARS	16000	
BATTERY CHARGER		4 YEARS	

#### EXCLUSIONS

Excluded from any CLUB CAR warranty is damage to a vehicle or component resulting from a cause other than a defect including poor maintenance, neglect, abuse, accident and collision, maintenance adjustments, unreasonable or unintended strain or use, improper installation of accessories, installation of parts or accessories that are not original equipment including Club Car approved or non-approved GPS systems, non-approved alteration and acts of God. Also excluded from any CLUB CAR warranty are all fuses, filters, decals (except safety decals), lubricants, routine wear items such as the charger plug and receptacle, engine mounts, bed floor lining, mats, pads, spark plugs,