

DIR Contract No. DIR-TELE-CTSA-003**Verizon Wireless Customer Agreement**

This Customer Agreement, ("Customer Agreement") between Cellco Partnership d/b/a Verizon Wireless ("Verizon Wireless") and ("Customer") is effective as of the date signed by Customer.

WHEREAS, Customer desires to purchase wireless services and products ("Services") from Verizon Wireless pursuant to the terms and conditions of the DIR Contract No. DIR-TELE-CTSA-003, entered into by the State of Texas Department of Information Resources (the "DIR") and Verizon Wireless as of November 5, 2021, as it may be amended from time to time (together with all addendums and attachments the "CTSA").

THEREFORE, Customer agrees as follows:

This Customer Agreement and the rights and obligations of Customer and Verizon Wireless are governed by the terms and conditions of the CTSA, which is incorporated and made part of this Customer Agreement by this reference, and is available at <http://www.dir.texas.gov>.

Customer agrees to the disclosure to DIR of account information required by DIR as part of Verizon Wireless's contractual reporting requirements to DIR under the CTSA for the purposes of monitoring the Contract and calculating the Administrative Fee pursuant to Section 14.15.2(b) of the CTSA.

Customer is separately and solely liable for all obligations and purchases made under the CTSA, including the payment for equipment and services purchased or provided under the CTSA and this Customer Agreement.

Verizon Wireless can terminate this Customer Agreement at any time if it is determined that Customer is not an eligible customer under the CTSA within the meaning provided in the CTSA.

Customer designates the following individual(s) (the "Authorized Contact(s)") to purchase equipment, add lines of service, and cancel lines of service under Customer's Verizon Wireless account, and to make other changes to Customer's Verizon Wireless account that financially bind the Customer, in accordance with the terms of this Customer Agreement and the CTSA.

Authorized Contact(s) List			
Name	Phone	Email	Preferred Method of Communication
Eric Von Schilmmelmann			
Robert Alt			
Amy Stephens			
Jeremy Baugh			

The undersigned represents and warrants that he/she is authorized to execute this Customer Agreement on behalf of Customer, and bind Customer to the terms hereof, and that the execution and performance of this Customer Agreement has been duly authorized by all necessary Customer action.



Customer Signature Follows

Customer Name:	City of North Richland Hills
Authorized Signature:	
Printed Name:	
Title:	
Date of Execution:	

SEE ATTACHED APPENDIX H FOR CUSTOMER MODIFICATIONS OR ADDITIONS

To be completed by a Verizon Wireless Representative			
FEIN Number:		Existing Customer Account Number:	
VZW Sales Rep Name:		VZW Sales GID:	
VZW Sales Rep Phone Number:		VZW Profile IDs:	

