



## CITY COUNCIL MEMORANDUM

**FROM:** The Office of the City Manager    **DATE:** October 24, 2022

**SUBJECT:** Authorize the City Manager to execute a Customer Agreement with Cellco Partnership d/b/a Verizon Wireless for cell phone service, mobile broadband service, and related products utilizing Department of Information Resources Cooperative Agreement DIR-TELE-CTSA-003 for a total amount not to exceed \$110,000 for the current budget year.

**PRESENTER:** Eric Von Schimmelmenn, Director of Information Technology

### **SUMMARY:**

Verizon Wireless is the current provider of cellular and mobile services for the City of North Richland Hills. These services are used by multiple city departments to perform their duties and enhance their ability to provide service to our citizens.

### **GENERAL DESCRIPTION:**

Verizon Wireless has provided cell phone service and mobile broadband services to the City since 2005. Departments throughout the city use wireless cell phone service and mobile broadband in the performance and response to their functions and duties. Mobile broadband is used for mobile computers and mobile devices utilized by staff and City vehicles in departments including the Police Department, Fire Department, Code Enforcement, and many others.

In November 2021, Verizon Wireless replaced its prior contract with the State of Texas Department of Information Resources (the "DIR") with DIR Contract No. DIR-TELE-CTSA-003. This new contract has a term date of November 5, 2025 with an optional four-year renewal expiring on November 5, 2029. Pricing and rates on DIR-TELE-CTSA-003 have stayed the same, but the DIR contract includes new options that were not previously available. At this time, the City's Verizon accounts are still attached to the expired DIR contract and need to be migrated to the new DIR-TELE-CTSA-003 contract. Verizon Wireless participates in the State of Texas DIR cooperative purchasing program. By participating in this program, the city meets all state competitive bidding requirements.

Payments to Verizon Wireless for cell phone service, mobile broadband service, and related products shall be authorized for the current budget year, and each remaining renewal year covered under the applicable customer agreement as long as funds are appropriated in the City's annual budget for such services, and provided that the terms



and conditions of the contract do not change. As long as the terms and conditions of the contract do not change the remaining renewals will not require additional City Council approval.

**RECOMMENDATION:**

Authorize the City Manager to execute a Customer Agreement with Cellco Partnership d/b/a Verizon Wireless for cell phone service, mobile broadband service, and related products utilizing Department of Information Resources Cooperative Agreement DIR-TELE-CTSA-003 for a total amount not to exceed \$110,000 for the current budget year.