



CITY COUNCIL MEMORANDUM

FROM: Office of the City Manager **DATE:** March 28, 2022
SUBJECT: ARCIS Golf - Years of Service Recognition
PRESENTER: Paulette Hartman, Deputy City Manager

SUMMARY:

The management services at Iron Horse Golf Course have been provided contractually since the course opened in 1988. Since opening, Evergreen Alliance Golf Limited (EAGLE), now known as ARCIS, has provided golf management services at Iron Horse.

Throughout the over thirty-year partnership, EAGLE and ARCIS Golf were dedicated to elevating the golf and guest experience offered at Iron Horse Golf Course.

The City of North Richland Hills administration has been pleased with the annual successes of the golf course over such a long professional relationship. During these years, Iron Horse Golf Course has been recognized numerous times as being one of the leading municipal golf courses both in the Metroplex and across the State of Texas. These recognitions came under the direction and management of Evergreen Alliance Golf now ARCIS, and with the cooperation and support of the City of North Richland Hills.

The operational commitment made by ARCIS has allowed Iron Horse Golf Course to remain one of the few municipal golf courses that pays for its operational expenses.

Conveniently located in the heart of North Richland Hills, Iron Horse Golf Course's remarkable golf, array of amenities, and friendly, personalized service have earned it recognition among the finest daily fee golf properties in the DFW Metroplex. That would not have been as consistently possible without the commitment made to the City of North Richland Hills by the leadership and team members of ARCIS.

The commitment and dedication made by ARCIS to continue the high level of service, operational standards, strong agronomic practices and stewardship of the golf course positioned the City of North Richland Hills to invest in extensive capital improvements in 2019. During the renovation, ARCIS provided needed operational continuity and championed Iron Horse at the completion of the renovation efforts when reopening to full course operations and facility amenities.

It is with great appreciation for outstanding leadership and dedicated service that we recognize ARCIS for their commitment to Iron Horse Golf Course and our community. That dedication set the standard for future success of this shining star facility in North Richland Hills.