SMARTFORCE®
TECHNOLOGIES, INC.

ORDER FORM

This Order Form (the "**Order Form**") is by and between SmartForce® Technologies, Inc. ("**SmartForce**") and the Subscriber identified below ("**Subscriber**"). THIS ORDER FORM IS ENTERED INTO PURSUANT TO AND SHALL BE GOVERNED BY THE THEN-CURRENT VERSION OF THE SMARTFORCE SERVICE SUBSCRIPTION AGREEMENT (THE "**SUBSCRIPTION AGREEMENT**" AND, TOGETHER WITH THIS ORDER FORM, THE "**AGREEMENT**") LOCATED AT: https://smartforcetech.com/agreement WHICH ARE INCORPORATED HEREIN BY REFERENCE. All capitalized terms not defined herein have the meaning given to them in the Subscription Agreement. This Agreement will become effective when this Order Form is executed by authorized representatives of both parties (the "**Effective Date**"). In the event of any conflict between this Order Form and the Subscription Agreement, the terms set forth in this Order Form will prevail, but solely with respect to this Order Form.

SUBSCRIBER INFORMATION:

Name: Texas Anti-Gang Centers c/o North Richland Hills Police	Principal Contact: Jimmy Perdue
Full Address:	Title: ChieF oF Police
4301 City Point Drive	Phone: 817-427-7006
North Richland Hills, TX 76180	Fax:
P.O. #:	Email: jperdue@nrhtx.com
Number of Users: Up to 2000	Billing Contact & Email: Rowlette Williams rwilliams@nrhtx.com

Renewal	December 1, 2019 through November 30, 2020

Software as a Service Module(s)	Total Annual Subscription Fee
SmartForce® Agency Management System to organize and disseminate data between 6 Texas Anti-Gang Centers and their regional, state, and Federal partners.	$59,970.00
(Does not include Microsoft Licenses) **Total Annual Subscription Fees for all Modules:**	$59,970.00

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Payment Terms

Initial Term Fees are due and payable in advance upon execution of the Order Form. Fees for Renewal Terms will be invoiced by SmartForce approximately 30 days before the start of the Renewal Term and are due and payable prior to the start of such Renewal Term. Fees for any Renewal Terms are subject to change.
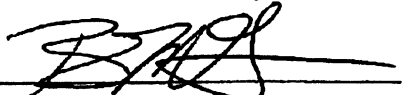
Agreement

BY SIGNING BELOW, EACH PARTY AGREES TO BE BOUND BY THE TERMS OF THIS ORDER FORM AND THE SUBSCRIPTION AGREEMENT LOCATED AT: https://smartforcetech.com/agreement WHICH ARE INCORPORATED HEREIN BY REFERENCE. THE SUBSCRIPTION AGREEMENT CONTAINS (I) DISCLAIMERS OF WARRANTIES WITH RESPECT TO THE SMARTFORCE SERVICE, SMARTFORCE SYSTEM, DOCUMENTATION AND SERVICES; (II) LIMITATIONS ON EACH PARTY'S LIABILITY; (III) INDEMNIFICATION OBLIGATIONS OF EACH PARTY; AND (IV) OTHER MATERIAL TERMS AND CONDITIONS, ALL OF WHICH ARE INCORPORATED HEREIN BY THIS REFERENCE. BY SIGNING BELOW, EACH PARTY REPRESENTS IT HAS READ AND AGREES TO BE BOUND BY THE ORDER FORM AND THE SUBSCRIPTION AGREEMENT. THIS AGREEMENT MAY BE EXECUTED IN ONE OR MORE COUNTERPARTS, EACH OF WHICH SHALL BE DEEMED AN ORIGINAL AND ALL OF WHICH TOGETHER SHALL CONSTITUTE ONE AND THE SAME INSTRUMENT.

SUBSCRIBER: Texas Anti-Gang Centers c/o North Richland Hills Police Department

By (Signature): _____

Name (Printed): Jimmy PERDUE

Title: Chief of Police

Date: 12-10-19

SMARTFORCE TECHNOLOGIES, INC.

By (Signature): _____

Name (Printed): BRIAN McGREW

Title: VP Sales + Marketing

Date: 12-1-2019

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SmartForce™ SmartForce® Corporation Sole Source Statement
Remittance Address: 5600 South Quebec Street, Suite 310D • Greenwood Village, CO 80111 • USA

SmartForce® Corporation is the Sole Source Provider of the SmartForce™ Agency Management System Web:
www.smartforcetech.com

SmartForce® Corporation is the sole source vendor of SmartForce® Agency Management System software product that includes SmartIntel, SmartIA, SmartAdmin, SmartCommunity, and BulletinWizard by SmartForce®. It is the first and only of its kind to combine support for the administrative functions, patrol operations, investigtions, crime analysis, and community policing efforts of law enforcement agencies.

SmartForce® has been created by SmartForce® Corporation and can only be purchased directly from SmartForce® Corporation. In addition, SmartForce® Corporation is the sole source provider of technical support for SmartForce®.

SmartForce® is patent pending at the U.S. Patent Office. SmartForce® is a trademark of SmartForce® Corporation and the SmartForce® source code is copyrighted.

SmartForce® Corporation is constantly keeping aware of software applications that may compete with SmartForce™ and its feature sets.

Many of the features and capabilities of SmartForce® are to our knowledge not shared by any other competing information sharing platform, , internal affairs platform, administrative platform, or community-oriented law enforcement platform. These include, but are not limited to:
SmartIntel Module
➢ A unique CJIS compliant solution that is responsive, mobile, and real-time. SmartForce® can be securely accessed by any mobile device.
➢ SmartForce® incorporates a user friendly interface familiar to users of Microsoft products like Microsoft Outlook.
➢ SmartForce® alerts command, supervisors, city officials, officers, and analysts of key incidents, operations, officer safety precautions, and administrative announcements.
➢ SmartForce® provides key shift briefing notes, trainings, and assignments on an electronic bulletin board. Officers can quickly see items they missed while off-duty and before coming onto shift so they are prepared and directed for success.
➢ SmartForce® organizes prolific offender, missing persons, juvenile, gang, and other photo and video libraries for easy access and search.
➢ SmartForce® includes a pdf searchable repository of crime pattern bulletins, officer safety bulletins, and other BOLO's used to conduct intelligence-led, place-based, and problem-oriented policing initiatives.
➢ SmartForce® accounts for missions, deployments, and problem-oriented projects so officers are better directed, informed with ops plans, and can provide real-time updates on responses/progress.

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➢ SmartForce® provides a central location for feedback loops so officers can contribute information and document activity regarding Hot-spots and Problem-oriented Policing. This greatly improves the impact of crime prevention and reduction efforts by allowing patrol, investigations, crime analysis, specialty units, and supervision to all be on the same page and up-to-date so hot-spots are suppressed faster and problems solving occurs sooner.

➢ SmartForce® provides real-time metrics/reports on hot-spots, problem-oriented policing projects, and prolific offender ops so analysts, supervisors, and command can see which units and officers are contributing to the success of an operation, make decisions on resource allocation, and assess impact.

➢ SmartForce® manages tips and leads as well as major case management. Tips can be assigned and tracked to completion for greater levels of accountability.

➢ SmartForce® provides secret and secure collaboration workspaces for investigators, district attorneys, and state/federal partners to collaborate.

SmartIA Module

➢ SmartForce® can be configured to meet each agency and jurisdictional policy needs and to include appropriate language from the agency's use of force, complaints, commendations, and pursuit policies.

➢ SmartForce® supports mobile entry and management of use-of-force, complaints, commendations, and pursuit incidents from the field as well as attaches body-worn camera video, photos, and other evidence to each report.

➢ SmartForce® includes a clickable body-image to capture and easily depict the force contact points.

➢ SmartForce® accounts for de-escalation techniques and provides a reporting mechanism on incidents that occurred with and without de-escalation.

➢ SmartForce® displays the chronological order of escalation and de-escalation from start to end of the incident instead of supervisors having to determine through the reading of a narrative.

➢ SmartForce® routes IA reports through the chain of command with review and approval functions.

➢ SmartForce® alerts supervisors of reports that require their review/approval and provides tracking of which supervisor in the chain the report is currently waiting for review and approval.

➢ SmartForce® Early Intervention Warning System provides a modern dashboard display of employees use-of-force, complaints, commendations, and pursuits as well as a warning alert for officers that match agency dependent criteria that may warrant supervisor intervention for the safety of their officers.

➢ SmartForce® includes reporting and search features that make year-end analysis and freedom of information requests easy to complete in minutes not days. For example, custom reports are easily produced in seconds with the touch of a finger when asked the number of incidents in which a CED was used, the number of incidents involving a particular race, the number of incidents that involved an officer injury, and many other variables of interest.

SmartCommunity

➢ SmartForce® coordinates and provides real-time updates and management of Special Events at professional sports venues, protests, concerts, and tourist events.

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> SmartForce® allows for neighboring jurisdiction agencies, business owners, schools, homeowners associations, apartment and hotel managers as well as other community partners to share information in real-time all in a CJIS compliant environment. This secures the information, makes it searchable for future needs, and improves response times vs. using email.

> SmartForce® manages community requests/complaints ranging from house checks, speeding traffic, suspected drug activity, etc. making it easy for supervisors or command staff to report the activity and responses to these community requests/complaints.

SmartAdmin

> SmartForce® allows an agency to convert from many paper processes to electronic processes to more effectively and efficiently streamlining common administrative tasks.

> SmartForce® includes a Training application for officers to view and sign-up for training classes as well as request external training. Supervisors can create training curriculum for each level of officer/career path, approve/deny training requests, set alerts to avoid certification expiration, and document as well as easily search a complete history of training completed by officers.

> SmartForce® includes a policy library and the tracking of new and revised policies that must be acknowledged by officers and supervisors throughout the organization.

> SmartForce® alerts officers via e-mail when a policy needs to be reviewed and acknowledged with their electronic signature from any mobile device.

> SmartForce® supports mobile entry and management of Field Training Officer and Police Training Officer documents. Trainers and recruits can easily select drop-down boxes, write narratives, and attach photo or video training to daily observation reports, remedial recommendations, and end of phase reports.

> SmartForce® includes a robust Quartermaster inventory program that tracks everything from laptop computers to guns and other equipment noting if the equipment is in-service or out, who it is checked out to, condition of use, etc.

> SmartForce® includes a Form library in which the most recent forms are stored to prevent officers from using older draft versions and to help officers access necessary forms faster.

In addition to our many features that are simply not available through other software solutions, we offer User Conferences and additional Training and Assurance packages to ensure that your agency receives the level of training needed to gain the most return on your software investment.

At SmartForce® Corporation, we aim to help you work smarter, not harder in the pursuit of making the world a safer place. For more information about our products, features, or company, please contact us at (303) 800-5044 or www.smartforcetech.com.

Mariano Delle Donne, Founder and CEO – SmartForce® Corporation

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