



## CITY COUNCIL MEMORANDUM

**FROM:** The Office of the City Manager    **DATE:** January 8, 2018  
**SUBJECT:** Authorize the City Manager to execute a renewal Customer Agreement with Cellco Partnership d/b/a Verizon Wireless for cell phone service, mobile broadband service, and related products through April 27, 2020 for an annual amount not to exceed \$90,000.  
**PRESENTER:** Kyle Spooner, Director of Information Technology

### **SUMMARY:**

Verizon Wireless is the current provider of cellular and mobile services for the City of North Richland Hills. These services are used by several departments to perform and enhance their ability to serve to our citizens.

### **GENERAL DESCRIPTION:**

Verizon Wireless has provided cell phone service and mobile broadband service to the City since 2005. Departments throughout the city use wireless cell phone service and mobile broadband in the performance and response to their functions and duties. Mobile broadband is used for mobile computers and mobile devices utilized by staff and City vehicles in departments including the Police Department, Fire Department, Code Enforcement, and many others.

In April 2016, Verizon Wireless replaced its prior contract with the State of Texas Department of Information Resources (the "DIR") with DIR Contract No. DIR-TSO-3415. This new contract will expire on April 27, 2020. The DIR-TSO-3415 includes refreshed pricing and new options that were not previously available. At this time, the City's Verizon accounts still fall under the previous Verizon contract with the DIR and need to be migrated over to the renewed DIR-TSO-3415 contract.

The Verizon Wireless expenses were budgeted in the 2017/2018 Information Technology operating budget. Additional equipment may be needed on a case-by-case basis, but will not exceed the budgeted amount. Under the new rate plan, we anticipate a small annual savings.

### **RECOMMENDATION:**

Authorize the City Manager to execute a renewal Customer Agreement with Cellco Partnership d/b/a Verizon Wireless for cell phone service, mobile broadband service,



and related products through April 27, 2020 for an annual amount not to exceed \$90,000.