



PARKS AND RECREATION BOARD MEMORANDUM

FROM: The Office of the City Manager **DATE:** December 4, 2023
SUBJECT: NRH₂O Family Water Park Update
PRESENTER: Frank Perez, NRH₂O General Manager

GENERAL DESCRIPTION:

Staff will report on activities at NRH₂O Family Water Park.

REVIEW OF EVENTS

A. Off Season Activities – NRH₂O staff is focusing on necessary repairs and upgrades to attractions and buildings throughout the facility. This includes repairs to various motors and pumps, concrete repairs, and plumbing repairs to have everything ready to go for the 2024 season. The staff is also working on hiring and incentive plans to aid with staffing and combat the issues that all employers are currently experiencing with hourly wage structures continuing to change throughout all part-time and seasonal operations.

B. Polar Plunge – The park is excited to again host the annual Polar Plunge on Saturday, February 3, 2024. This event benefits the Special Olympics of Texas – Greater Fort Worth area and this year marks more than 15 years of NRH₂O partnering with Special Olympics for this amazing event. Participants will plunge for proceeds by taking a teeth-chattering dip into freezing cold water! Registration on plunge day will start at 8:30 a.m. For more information, contact Jordan Baccus at jbaccus@sotx.org. Proceeds help support more than 4,200 athletes in the Greater Fort Worth Area.



C. Accelerator Resurface Project – NRH₂O has multiple capital projects this offseason, including one to repair and resurface the Accelerator. A mat racer style of slide will usually see more wear and tear on the fiberglass due to the use of mats. With this, the slide will occasionally require repair and resurfacing. Once completed, this project will extend the lifespan of the Accelerator and continue to make it safe for NRH₂O guests, as well as make the ride look brand new again.



D. Beachside Bay Cabana Project – Another FY24 capital project for NRH₂O this year is the Beachside Bay Cabana project. This project will take the existing volleyball court area that is an underutilized space and transform it into a new area with upscale cabana rentals. By doing this, the park will triple the current number of cabanas and be able to offer larger and newer cabanas with different amenities from the four existing cabanas. Coming out of 2020, the

trend in water parks has been to offer more private seating options and this will continue to add to the seating options offered at NRH₂O. This project is projected to add a substantial amount of additional revenue annually, paying for itself within the first two years.



E. NRH₂O Staff Commitment – NRH₂O staff continues to be committed to both the water park industry and representing the City of NRH well. Staff continue to be asked to represent the industry at many state, national and international conferences, and trainings such as the World Water Park Association, the Pool and Hot Tub Alliance, and the Ellis & Associates International Safety School. Through these opportunities staff not only continues to represent NRH₂O as one of the leaders in the water park industry, but also take advantage of these opportunities to stay on the cutting edge of industry trends as well as being included in setting policies and best practices for the entire industry.