



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** April 28, 2025

SUBJECT: Authorize the execution of Amendment No. 1 to the Cooperative Purchase Customer Agreement with World Wide Technology for the purchase of technology solutions, products, and services, including KnowBe4 cybersecurity training for local government employees mandated by Texas House Bill 3834, and ratify previous purchases totaling \$35,665 utilizing OMNIA Partners Cooperative Agreement for a cumulative amount not to exceed \$73,000 through fiscal year 2025/2026.

PRESENTER: Eric Von Schimmelmann, Director of Information Technology

SUMMARY:

Staff requests City Council to consider approving the purchase of technology solutions, products, and services, including KnowBe4 cybersecurity training for local government employees mandated by Texas House Bill 3834, provided by World Wide Technology through OMNIA Partners Cooperative Contract No. R210407 in a cumulative amount not to exceed \$73,000 through fiscal year 2025/2026.

GENERAL DESCRIPTION:

World Wide Technology is an authorized reseller of KnowBe4, the City's cybersecurity training platform. Through the OMNIA Partners Cooperative Contract No. R210407, the City is able to procure training services that support compliance with Texas House Bill 3834, which mandates cybersecurity training for local government employees.

In accordance with the current Cooperative Purchase Customer Agreement, the City has spent \$35,655 with World Wide Technology to date. Staff would like to continue this partnership to support the City's cybersecurity training initiatives. The KnowBe4 platform, provided through World Wide Technology, enables the City to deliver mandated training efficiently and effectively, while ensuring compliance with state regulations. Continued use of this platform streamlines administration and strengthens the City's overall cybersecurity awareness.

As a reseller, World Wide Technology participates in OMNIA Partners cooperative purchasing program. By participating in this program, the City satisfies any state law requirement for competitive bidding.



RECOMMENDATION:

Authorize the execution of Amendment No. 1 to the Cooperative Purchase Customer Agreement with World Wide Technology for the purchase of technology solutions, products, and services, including KnowBe4 cybersecurity training for local government employees mandated by Texas House Bill 3834, and ratify previous purchases totaling \$35,665 utilizing OMNIA Partners Cooperative Agreement for a cumulative amount not to exceed \$73,000 through fiscal year 2025/2026.