



## PARKS AND RECREATION BOARD MEMORANDUM

**FROM:** The Office of the City Manager   **DATE:** April 6, 2026  
**SUBJECT:** NRH<sub>2</sub>O Family Water Park Update  
**PRESENTER:** Stephanie Hee-Johnston, NRH<sub>2</sub>O General Manager

### **GENERAL DESCRIPTION:**

Staff will report on activities at NRH<sub>2</sub>O Family Water Park.

### **PARK PERFORMANCE**

Park revenue through March 25, 2026, is \$149,931 for current FY26, a 32% increase over the same timeframe in 2025 (\$113,060).

NRH<sub>2</sub>O employs approximately 300 seasonal team members, and most departments are at full capacity; the aquatic department is approximately 60% full. Historically, the Aquatics division seasonal positions are the last to be filled.

### **REVIEW OF EVENTS**

Training continues March 28 and 29, with Leadership Training for the lead positions and first aid and CPR training for all non-aquatic leadership positions. Topics for leadership training include guest service, safety, and leadership.

Lifeguard recertification for aquatic leads began this week, covering first aid, CPR, and lifeguard skills. Additional lifeguard sessions will be held April 2-4 and April 17-19 for base level team members and any leadership team members who were unable to attend the first training.

Non-aquatic departments will have leadership training beginning April 11, and team member department training will be April 25 and 26.

NRH<sub>2</sub>O will open for its 32<sup>nd</sup> season on Saturday, May 2. In addition to opening the 2026 NRH<sub>2</sub>O operating season, the 15<sup>th</sup> annual NRH<sub>2</sub>O Music Fest returns from May 8-19. Current attendance figures for the music fest are in line with last year, projecting just over 15,000 guests.