



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** March 23, 2026
SUBJECT: Presentation of Final Reports for the Information Technology
Operational Efficiency Audit
PRESENTER: Paulette Hartman, City Manager

SUMMARY:

The purpose of this item is for the presentation and discussion of the final report for the Information Technology Operational Efficiency Audit.

GENERAL DESCRIPTION:

At the request of City Council, the Fiscal Year 2025 adopted budget included funding to conduct a third-party efficiency audit of the city's Information Technology Operations.

- On August 11, 2025, the City Council awarded a professional services agreement to Matrix Consulting Group, LTD. (Matrix) to perform the Information Technology Operational efficiency audit.
- Matrix has now completed its comprehensive review of this operation. In this work session, representatives from the firm will be present to deliver their final reports to the City Council. Their presentation will cover key findings and recommendations for each audited area.