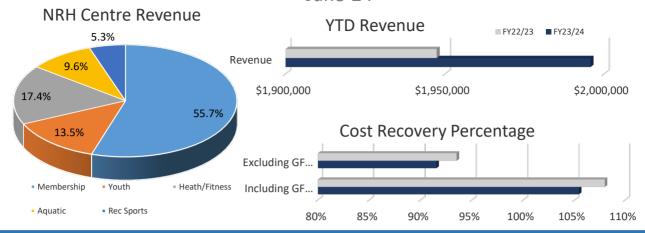
Community Service Report: NRH Centre

June-24

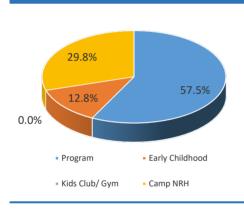




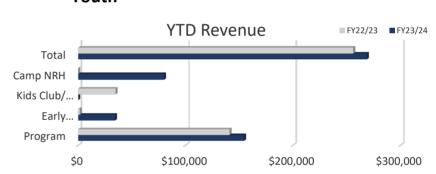
Membership

YTD Membership Revenue



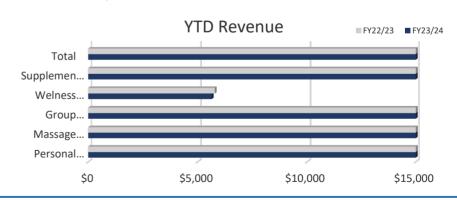


Youth



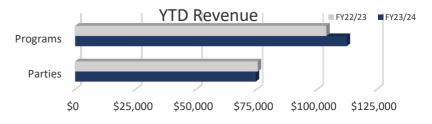
Health / Fitness





39.1% 150.5% • Programs

Aquatics



Month to Month

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Indicator	June-24	June-23	FY23/24	FY22/23	
Total Facility Revenue (excludes GF Contribution and Grand Hall Revenue)	\$326,600	\$356,106	\$1,995,686	\$1,947,371	
Cost Recovery excluding GF Contribution			91.5%	93.5%	
Cost Recovery including GF Contribution			105.4%	108.0%	
Membership Total Revenue	\$137,416	\$144,785	\$1,110,639	\$1,136,964	
Total # of Individual Memberships	1,740	1,871			
Total # of Family Memberships	1,959	2,074			
Total # Membership Scans	23,577	26,559	199,284	201,117	
Total Attendance	41,062	45,028	343,393	339,449	
Average Daily Attendance	1,369	1,501	1,277	1,261	
Total Youth Revenue	\$99,881	\$100,715	\$268,782	\$256,120	
Youth Program Revenue	\$37,591	\$36,460	\$154,498	\$140,908	
Youth Program Participation	225	254	1490	1570	
Early Childhood Development	\$0	\$0	\$34,301	\$34,841	
Camp NRH Revenue	\$62,290	\$64,255	\$79,983	\$80,370	
Camp NRH Participation	355	391	439	488	
Health/Fitness Total Revenue	\$33,082	\$62,118	\$347,463	\$298,157	
Personal Training	\$13,175	\$12,760	\$136,412	\$109,959	
Massage Therapy	\$2,704	\$2,171	\$24,496	\$16,233	
Group Fitness	\$5,224	\$4,763	\$41,695	\$35,619	
Wellness Classes	\$190	\$2 <i>,</i> 639	\$5,644	\$5 <i>,</i> 781	
Supplemental Health Revenue	\$11,789	\$39,784	\$139,217	\$130,566	
Aquatic Total Revenue	\$45,155	\$43,174	\$190,678	\$183,636	
Aquatic Birthday Parties	\$11,273	\$8,318	\$74,630	\$75 <i>,</i> 462	
Aquatic Programs	\$33,662	\$34,462	\$112,303	\$103 <i>,</i> 785	
Rec Sports Total Revenue	\$105,811	\$100,740	\$105,811	\$100,740	

NRH Centre Highlights

Total facility revenues came in at \$326,600, missing prior total revenues by 8%. The majority of the reduction in revenues is in the Supplemental Health Revenue line. This comes down to timing of the payment from the provider and will flatten out in subsequent months.

Membership Highlights

Total membership revenues came in at \$137,416 missing PY revenue record by 5%.

Youth Highlights

Another strong summer camp schedule for the youth division with 225 total registered campers. This does not include Camp NRH which saw another 355 total participants for the month of June.

Health/Fitness Highlights

Revenues for Personal Training, Massage Therapy and Group Fitness were relatively flat to PY actuals. Supplemental Health Revenues came in (\$27,995) short of PY actuals, but that is due to how the payment was received for those services. This will flatten out next month.

Aquatic Highlights

Solid month of pool party rentals with total revenues of \$11,273, improving over PY actuals by 35%. YTD Aquatic Program revenues sit at \$112,303 improving on PY actuals by 8.2%