



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** June 23, 2025
SUBJECT: Consider authorizing the City Manager to execute a one-year agreement with AT&T Enterprises, LLC., to provide phone and voice telecommunications services at all City facilities for an amount not to exceed \$14,412.

PRESENTER: Trudy J. Lewis, Assistant City Manager

SUMMARY:

This item authorizes an expenditure to provide phone and voice telecommunication services for the City of North Richland Hills and data connectivity to the partner cities for which the City of North Richland Hills provides services through the Public Safety Interlocal Consortium.

GENERAL DESCRIPTION:

Granite Telecommunications, LLC has been providing voice and internet services since November 2022 with a contract expiration date of September 30, 2025. Beginning in November 2024, the City has experienced several telecommunication outages while utilizing services through this provider. Staff is recommending that the City initiate a new agreement for phone and voice telecommunication services with AT&T Enterprises, LLC. AT&T is the owner and operator of fiber internet lines, has several options for telecommunication services, and employs a team of specialists who can deliver consistent service.

RECOMMENDATION:

Authorize the City Manager to execute a one-year agreement with AT&T Enterprises, LLC., to provide phone and voice telecommunications services at all City facilities for an amount not to exceed \$14,412.