



PARKS AND RECREATION BOARD MEMORANDUM

FROM: The Office of the City Manager **DATE:** February 3, 2025
SUBJECT: NRH₂O Family Water Park Update
PRESENTER: Frank Perez, NRH₂O General Manager

GENERAL DESCRIPTION:

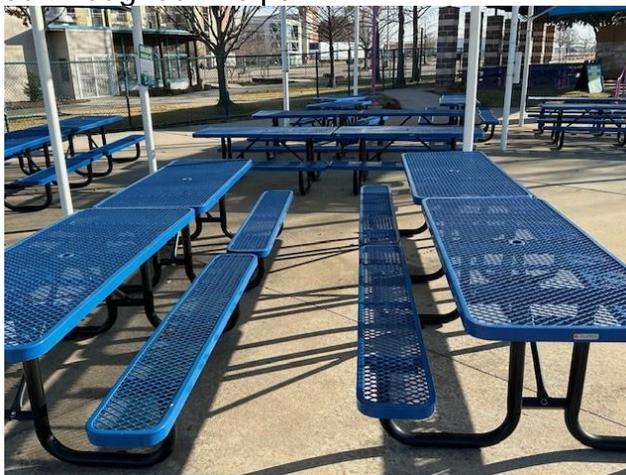
Staff will report on activities at NRH₂O Family Water Park.

REVIEW OF EVENTS

- A. Hiring and Training** - NRH₂O is gearing up to begin the process to interview and hire the 350 plus seasonal team members who join the park's staff every year and provide outstanding service to park guests. The first big event is the annual rehire party for all team members looking to return for the upcoming season. The rehire party will be held on Thursday February 6. Shortly thereafter, NRH₂O staff will begin to visit local high schools and interviews will begin for individuals looking to join the water park team for the first time. Anyone interested in employment with the park can go to www.nrh2o.com/jobs for more information. Staff training will begin in late February and early March with the full time and supervisory team attending management training, followed by leadership training and finally the general orientation and department training for all seasonal team members.
- B. Polar Plunge** - The park is excited to again host the annual Polar Plunge on Saturday, February 1, 2025. This event benefits the Special Olympics of Texas – Greater Fort Worth area and this year marks more than 16 years of NRH₂O partnering with Special Olympics for this amazing event. Participants will plunge for proceeds by taking a teeth-chattering dip into freezing cold water! Registration on plunge day will start at 8:30 a.m. For more information, contact Jordan Baccus at jbaccus@sotx.org. or Michael Shelley at mshelley@nrhtx.com. Proceeds help support more than 4,200 athletes in the Greater Fort Worth Area. Registration currently is healthy at an estimated 100 guests ready and willing to take the plunge. The current forecast calls for temperatures in the 40's during the event.



C. Off Season Activities - NRH₂O staff are focusing on necessary repairs and upgrades to attractions and buildings throughout the facility. Park staff are also working on making sure all replacement furniture and shade structures are ready for the 2025 season. This includes 10 new luxury loungers, over 100 new lounge chairs, and 32 new picnic tables, completing a 4 year program to replace over 200 picnic tables located throughout the park.



D. Main Entry Sign Replacement – NRH₂O staff continue to move forward on the replacement of the original, main entry sign. The existing main entry sign has been in place since the park opened in 1995. The new sign will feature an LED panel facing both sides of Boulevard 26, along with the NRH₂O logo. This new sign will set off the main entrance to the park and allow many more marketing opportunities not only for the park, but also for city events. The sign is expected to be in place by the start of the 2025 season.



E. Nitro Blast Update – The debut of the Nitro Blast in 2025 continues to get closer. Construction crews are working to prepare the tower and columns for the new slide pieces. Crews from ProSlide, the manufacturer of the Nitro Blast, continue to make great headway on placing slide sections together in anticipation of using a crane to lift and assemble the larger pieces. The slide is anticipated to be ready for the 2025 season and will be an exciting centerpiece for the park for years to come.

