

MERCHANT APPLICATION

MERCHANT INFORMATION

SICC/MCC#: 7996
Merchant ID: 6588000003106689
Discover ID:
DBA: NRH2O Family Water Park
Legal Name: City of North Richland Hills
Tax ID: *****5194

PHYSICAL ADDRESS

Address 1: 9001 Boulevard 26
Address 2:
City, State, Zip: North Richland Hills, TX, 76180

OWNER / OFFICER INFORMATION

1
Contact Type: Owner
Name: City of North Richland Hills
% Ownership: 100%
SSN: *****5194
Date of Birth: 1/01/2000
Country Of Citizenship: United States of America
Home Address: 4301 City Point Dr
City: North Richland Hills
State: TX
Zip Code: 76180
Home: 817-427-6000
Email: shee@nrh2o.com
Access: Compass Access Authorized Contact
 Virtual Terminal Access

MERCHANT HISTORY

Accepts or Previously Accepted Payment Cards: Yes No
Current/Previous Payment Processor: Gravity Payments
Business has been previously terminated by a card brand (ex: Visa) or processor: Yes No
If yes, please explain:

MAILING ADDRESS

Address 1: 9001 Boulevard 26
Address 2:
City, State, Zip: North Richland Hills, TX, 76180

OWNER / OFFICER INFORMATION

2
Contact Type: Signer (this must be an individual with control of the business.), Owner
Name: Stephanie Hee-Johnston
% Ownership: 0%
SSN: *****5194
Date of Birth: 6/02/1983
Country Of Citizenship: United States of America
Home Address: 9001 Boulevard 26
City: North Richland Hills
State: TX
Zip Code: 76180
Email: shee@nrh2o.com
Access: Compass Access Authorized Contact
 Virtual Terminal Access

OWNER / OFFICER INFORMATION

3
Contact Type: General Contact
Name: Bryon Bustamante
Home: 817-427-6505
Email: bbustamante@nrh2o.com
Access: Compass Access Authorized Contact
 Virtual Terminal Access

Ownership Affirmation: All owners with 25% or more ownership are listed above.

I agree:

MERCHANT PROFILE

Ownership Type: Government
State Incorporated: TX
Do you sell CBD: Yes No
% Revenue From CBD: N/A
% Inventory Containing CBD: N/A
Do you sell firearms, firearms accessories or both or neither? Firearms Firearms Accessories Neither
Firearms License Number: N/A
Product/Service Sold: City Water Park
Return/Refund Policy: Manager's Discretion
Website:
How is Inventory acquired? By Order Own Neither
Future Delivery? Yes No 0 %
Time from payment to good/service received?

SALES PROFILE

Seasonal Business? Yes No
Transactions: Card Present: 50 %
Card Not Present: 50 %
Average Ticket: \$300.00
High Ticket: \$10,000.00
Annual Volume: \$4,000,000
Process eCommerce? Yes No
Date of Incorporation: 02/02/2026
Business offers a free trial for product or service requiring customer cancellation prior to first billing: Yes No
A vendor is involved in accepting, shipping, or fulfilling our products or services, or billing our customers: Yes No

BANK INFORMATION

Bank Name: CHASE BANK
Account Type: Checking Savings General Ledger
Used For: Funds Fees Chargebacks
Name on Account: City of North Richland Hills
Account Number: *****7861
Routing Number: 111000614

CARD ACCEPTANCE PROFILE

MC Credit MC Debit Pin Based Debit
 Visa Credit Visa Debit Discover Credit
 Discover Debit Amex | Association ID: EBT | Association ID:

SITE SURVEY

TO BE COMPLETED BY SALES REPRESENTATIVE

Did you conduct the site survey in person?

Yes No

How did you find this merchant?

I called Merchant
 Merchant called me
 Web Lead

Business Location?

Brick & Mortar
 Tradeshow
 Residence
 Other, please list:

Valid ID Verified:

Yes No

Does inventory match products/services sold?

Yes No

TERMS

By signing below, I verify that (i) I have physically inspected the business premises or I verified the Merchant via the phone which included obtaining a copy of a valid picture ID, which I have included with the application, and that (ii) the information stated in this Site Inspection Form is correct to the best of my knowledge and is as presented to me by the Merchant.

Sales Representative Signature:

Date:

Sales Representative Name:

EQUIPMENT INFORMATION

PRODUCT #1

Product Name	Gatemasters - JavaScript	Manufacturer	Quest
Product Type	Terminal	Quantity	1
Does your merchant want to enable auto close?	Yes	Enter the domain your eCommerce transactions will be coming from:	https://*.gatemasterticke
What time does your merchant want to auto close?(Must be set to a time on or before 9:45 CST)	21:00	What email address do you want the API key and Public key sent to? (for multiple emails separate with a comma)	support@gatemaster.com
What time zone does your merchant operate in?	US/Central	What is the ISV Name?	Gatemasters

PRODUCT #2

Product Name	Gatemasters - PAX A Series	Manufacturer	Quest
Product Type	Terminal	Quantity	6
Does your merchant want to enable auto close?	Yes	State:	TX
What time does your merchant want to auto close their batch? (Must be before 11:00 PM EST for EMF)	21:00	Zip:	76180
		Who is paying for the device(s)?	Merchant
		How much should Clearent charge the merchant for the device(s)?	343.00
		Select Device:	A80

What time zone does your merchant operate in?	US/Central	Does the merchant want to enable P2PE?	Yes
What email address do you want your API key sent to?	support@gatemaster.com	Does your merchant want to accept tips?	No
Do you want to order a device?	Yes	What is the ISV Name?	Gatemasters
Shipping Method:	2nd Day (FREE)	Invoice Mode:	Enter Manually
Shipping Street Address:	9001 Boulevard 26		
Suite/Apt Number:	ATTN: Bryon Bustamante		
City:	North Richland Hills		

PRODUCT #3

Product Name	Gatemasters - PAX A Series	Manufacturer	Quest
Product Type	Terminal	Quantity	6
Does your merchant want to enable auto close?	Yes	State:	TX
What time does your merchant want to auto close their batch? (Must be before 11:00 PM EST for EMF)	21:00	Zip:	76180
What time zone does your merchant operate in?	US/Central	Who is paying for the device(s)?	Merchant
What email address do you want your API key sent to?	support@gatemaster.com	How much should Clearent charge the merchant for the device(s)?	343.00
Do you want to order a device?	Yes	Select Device:	A80
Shipping Method:	2nd Day (FREE)	Does the merchant want to enable P2PE?	Yes
Shipping Street Address:	9001 Boulevard 26	Does your merchant want to accept tips?	No
Suite/Apt Number:	ATTN: Bryon Bustamante	What is the ISV Name?	Gatemasters
City:	North Richland Hills	Invoice Mode:	Enter Manually

PRODUCT #4

Product Name	Gatemasters - PAX A Series	Manufacturer	Quest
Product Type	Terminal	Quantity	6
Does your merchant want to enable auto close?	Yes	State:	TX
What time does your merchant want to auto close their batch? (Must be before 11:00 PM EST for EMF)	21:00	Zip:	76180
What time zone does your merchant operate in?	US/Central	Who is paying for the device(s)?	Merchant
What email address do you want your API key sent to?	support@gatemaster.com	How much should Clearent charge the merchant for the device(s)?	343.00
Do you want to order a device?	Yes	Select Device:	A80
Shipping Method:	2nd Day (FREE)	Does the merchant want to enable P2PE?	Yes
Shipping Street Address:	9001 Boulevard 26	Does your merchant want to accept tips?	No
Suite/Apt Number:	ATTN: Bryon Bustamante	What is the ISV Name?	Gatemasters
		Invoice Mode:	Enter Manually

City: North Richland Hills

PRODUCT #5

Product Name	Gatemasters - PAX A Series	Manufacturer	Quest
Product Type	Terminal	Quantity	4
Does your merchant want to enable auto close?	Yes	State:	TX
What time does your merchant want to auto close their batch? (Must be before 11:00 PM EST for EMF)	21:00	Zip:	76180
What time zone does your merchant operate in?	US/Central	Who is paying for the device(s)?	Merchant
What email address do you want your API key sent to?	support@gatemaster.com	How much should Clearent charge the merchant for the device(s)?	485.00
Do you want to order a device?	Yes	Select Device:	A920Pro
Shipping Method:	2nd Day (FREE)	Does the merchant want to enable P2PE?	Yes
Shipping Street Address:	9001 Boulevard 26	Does your merchant want to accept tips?	Yes
Suite/Apt Number:	ATTN: Bryon Bustamante	What is the ISV Name?	Gatemasters
City:	North Richland Hills	Invoice Mode:	Enter Manually

MERCHANT INFORMATION

Business Legal Name (Printed): City of North Richland Hills
Business Address: 9001 Boulevard 26, North Richland Hills, TX 76180
Business Phone Number: 817-427-6500

By signing below, the undersigned hereby acknowledges and agrees to the terms set forth above and agrees to be bound by them.

Signature Of Business Principal:	Name Printed:	Title:	Date:

PRICING

Card Types/Settlement	Rate	Fee
Visa/MasterCard/Discover Discount	0.7000%	-
Amex OptBlue Discount	0.7000%	-
Authorization Fee	-	\$0.1200
MEBO	0.0300%	-
Monthly Account Fee	-	\$11.0000
Monthly DataGuardian Fee	-	\$8.9500
Monthly DataGuardian with Clym Fee	-	\$19.9000
PCI Non Compliance Fee	-	\$34.9500
Chargeback Item Processing	-	\$25.0000
Voice Authorization	-	\$0.6500
MasterCard Qualified CheckCard	0.7000%	-
Visa Qualified CheckCard	0.7000%	-
MasterCard Qualified Credit	0.7000%	-
Visa Qualified Credit	0.7000%	-
Discover Qualified CheckCard	0.7000%	-
Discover Qualified Credit	0.7000%	-
Amex Qualified Credit	0.7000%	-
Amex Qualified Prepaid	0.7000%	-

Account	Month(s)	Fee
Merchant Billing Cycle:	1st - month end	
Monthly Statement:	<input type="checkbox"/> Online + Paper Only <input checked="" type="checkbox"/> Online	
Tax Forms:	<input type="checkbox"/> Online + Paper <input checked="" type="checkbox"/> Online Only	

Settlement: Daily Monthly

Express Merchant Funding:

Pass Through Card Association Assessments & Fees:

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MERCHANT ACCEPTANCE OF APPLICATION & AGREEMENT

The individual signing hereby (the "Authorized Representative") on behalf of the merchant described above ("Merchant"): (i) certifies that he or she is an owner, partner or officer of the Merchant; (ii) represents and warrants that he or she is authorized to execute this online Merchant Application and version v08152023 of the Merchant Agreement (also available at https://clearent.com/sites/default/files/2023-08/Clearent_Merchant_Agreement_081523.pdf), and which is hereby incorporated into and made part of this Merchant Application by reference, and has the requisite power and authority to complete, submit and bind the Merchant to the terms and conditions of the Agreement; (iii) represents and warrants that all information contained in this Merchant Application is true, correct and complete; (iv) confirms that Merchant has reviewed and agrees to be bound by the terms and conditions of the full Agreement; (v) authorizes Bank and Clearent to request a consumer credit report or reports from one or more consumer reporting agencies; (vi) agrees to allow the Bank and Clearent the right to conduct a physical inspection of Merchant's business premises to assure that the proper facilities, equipment, inventory, and necessary license or permit are present to conduct business; (vii) authorizes the Bank, Clearent or their agents to initiate credit and/or debit entries to the account identified in this Merchant Application for amounts originating under the Agreement; and (viii) agrees to maintain a sufficient balance in the authorized bank account to cover all liabilities incurred under the Agreement. The Agreement constitutes the entire agreement between the parties with respect to the subject matter and supersedes any prior agreements and understandings between the parties. For purposes of this Merchant Application, "Bank" is the merchant bank named, and located at the address listed, in the top right-hand portion of this Merchant Application.

IN WITNESS WHEREOF, the parties have caused the Agreement to be executed by their duly authorized officers:

Principal Authorized Signer:	Name Printed:	Title:	Date:
Secondary Authorized Signer:	Name Printed:	Title:	Date:

Clearent Authorized Signer:	Name Printed:	Title:	Date:
Bank Authorized Signer:	Name Printed:	Title:	Date:

Personal Guaranty

In consideration of Bank's acceptance of this Agreement, the individual signing hereby ("Guarantor") (i) certifies that he or she is an owner, partner or principal of the Merchant, (ii) agrees to unconditionally guarantee the performance of all obligations of Merchant to Bank and Clearent under the Agreement, and payment of all sums due thereunder, and (iii) acknowledges that he or she has received good and valuable consideration for the commitments made by him or her herein. This is a continuing guaranty and Guarantor agrees that it shall remain in full force and effect until the Agreement is terminated and any associated indebtedness by Merchant is paid in full. Notice of default by Merchant is hereby expressly waived, and it is expressly stipulated that no delay or omission on the part of Bank or Clearent in enforcing the collection of their claims or demands against Merchant shall be held to in any way impair or affect the liability of Guarantor hereunder. Guarantor waives any and all defenses based on suretyship or impairment of collateral. Guarantor agrees to pay all costs and expenses of whatever nature, including attorneys' fees and other legal expenses, incurred by or on behalf of Bank or Clearent in connection with the enforcement of this guaranty. This guaranty shall bind and inure to the benefit of the personal representatives, heirs, administrators, successors and assigns of Guarantor, Bank and Clearent.

Guarantor Authorized Signer:	Name Printed:	Title:	Date:
Guarantor Authorized Signer:	Name Printed:	Title:	Date:

TAXPAYER INFORMATION

To comply with Internal Revenue Service (IRS) and card association reporting requirements, we must know the legal name of your business and its Taxpayer Identification Number (TIN). Please complete the W-9 below, making sure it matches your EIN letter (IRS notification CP 575 A), a copy of your W-9, and/or your tax return. To see complete instructions for the W-9, go to <http://www.irs.gov/pub/irs-pdf/fw9.pdf>

Form **W-9** Department of the Treasury Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Name: (as shown on your income tax return)

City of North Richland Hills

Business name/disregarded entity name, if different:

NRH2O Family Water Park

PART I

Taxpayer Identification Number

Enter your TIN in the appropriate box. The TIN provided must match the name given Social security number on the "Name" line to avoid backup withholding. For individuals, this is your social security number (SSN). For other entities, it is your employer identification number (EIN).

Note: Please see detailed instructions at <http://www.irs.gov/pub/irs-pdf/fw9.pdf>.

Social Security No:

Employer Identification Number:

*****5194

PART II

Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification Instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN.

Signature of U.S. Person:

Name Printed:

Title:

Date:

BANK DISCLOSURE

MERCHANT SERVICES PROVIDER (PROCESSOR) CONTACT INFORMATION

Name: Clearent, LLC
Address: 11330 Olive Blvd., Suite 200, Creve Coeur, MO 63141
Website URL: www.clearent.com
Phone: 314-732-0515

MEMBER BANK INFORMATION

Name: Citizens Bank, N.A.
Address: One Citizens Plaza, Providence, RI 02093
Phone: 888-211-4057

IMPORTANT MEMBER BANK RESPONSIBILITIES:

- The Bank is the only entity approved to extend acceptance of Card Organization products directly to a Merchant.
- The Bank must be a principal (signer) to the Merchant Agreement.
- The Bank is responsible for educating Merchants on pertinent Card Brand Association Rules with which Merchants must comply; but this information may be provided to you by the Processor.
- The Bank is responsible for and must provide settlement funds to the Merchant.
- The Bank is responsible for all funds held in reserve.

IMPORTANT MERCHANT RESPONSIBILITIES:

- Ensure compliance with cardholder data security and storage requirements.
- Maintain fraud and chargebacks below Card Organization thresholds.
- Review and understand the terms of the Merchant Agreement.
- Comply with Card Organization rules.
- Retain a signed copy of this Disclosure Page.

MERCHANT RESOURCES:

- "Visa Regulations" from the Visa website - <https://usa.visa.com/support/merchant/library.html>
- "Mastercard Rules" from the Mastercard website - <https://www.mastercard.us/en-us/business/overview/support/rules.html>
- "Merchant Operating Guide" from the American Express website - <http://www.americanexpress.com/merchanttopguide>

The responsibilities above do not replace the terms of the Merchant Agreement and are provided to ensure the Merchant understands some important obligations of each party and that the Bank is the ultimate authority should the Merchant experience any problems.

MERCHANT INFORMATION

Business Legal Name (Printed): City of North Richland Hills
Business Address: 9001 Boulevard 26 North Richland Hills, TX 76180
Business Phone Number: 817-427-6500

Signature Of Business Principal:	Name Printed:	Title:	Date:
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