



PARKS AND RECREATION BOARD MEMORANDUM

FROM: The Office of the City Manager **DATE:** February 2, 2026
SUBJECT: NRH₂O Family Water Park Update
PRESENTER: Stephanie Hee-Johnston, NRH₂O General Manager

GENERAL DESCRIPTION:

Staff will report on activities at NRH₂O Family Water Park.

PARK PERFORMANCE

Park revenue through January 14 for FY26, is at \$114,815, a 125% increase over the same timeframe in 2025 of \$51,018. Revenue includes season pass sales, concessions from softball tournaments, and special events. Season Pass sales have increased from 537 passes sold during the same time frame in FY25 to 1,522 sold in FY26 (including payment plans).

REVIEW OF EVENTS

- The park will host Polar Plunge for Special Olympics on Saturday, February 7, 2026, in partnership with NRHPD and Special Olympics Texas. All proceeds benefit Special Olympic athletes in the Dallas-Fort Worth region.
- Hiring for the 2026 season will begin in February with the annual rehire party, followed by staff visiting local high schools to promote the various opportunities available. The team's annual Rehire Party is scheduled for Thursday, February 12, at Alley Cats. All team members from the 2025 season with a raise eligible evaluation are invited back for the 2026 season. Team members will enjoy bowling, go-carts, and pizza, while ensuring all paperwork and hiring steps are complete. The park employees approximately 300 seasonal team members each summer, and these team members are the backbone of the park ensuring the park is safe, clean, and friendly.
- The first trainings for the 2026 season will be Management Training for full time staff and supervisors on Saturday and Sunday, March 7 and 8, at the Library Community Room. Topics include team building, leadership, guest service, and safety.