



CITY COUNCIL MEMORANDUM

FROM: Planning Department **DATE:** April 13, 2026
SUBJECT: Presentation on implementation of permitting efficiency study
recommendations.
PRESENTER: Caroline Waggoner, Assistant City Manager
Cori Reaume, Planning Director
Stefanie Martinez, Managing Director of Community Development

SUMMARY:

The purpose of this item is to inform the City Council on progress made since the conclusion of the permitting efficiency study.

GENERAL DESCRIPTION:

The final report for the efficiency study was presented to the City Council in November, and staff have been making changes in each category of recommendations:

- Management & Administration
- Customer Education & Information
- Processes
- Technology Utilization

This presentation will outline progress to date, key changes in process, and what is still on the horizon for future consideration.