

Physical Security Proposal

for

City Of North Richland Hills

New Controllers 2026 - City Hall - Genetec
Takeover - TIPS

DVXB-25014

Revision : 4

Last Modified : 7/21/2026

Note: This proposal is valid until 8/31/2026

DataVox TXDPS License B16503

Account Manager

Tanya Irwin

System Design

John Liput



TIPS Contract Number: 230105

DataVox

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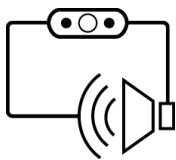
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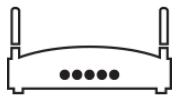
DataVox Summary

Since 1988, thousands of businesses have counted on DataVox to be their trusted advanced technology partner. With DataVox, your organization can enjoy the convenience of working with a single company to design, implement and maintain all aspects of their technology needs. From audio visual, to data center, cloud, network technology, network cabling, phone systems and physical security solutions. Our award-winning customer service team is here to assist your organization 24 hours a day, 7 days a week.

Products and Services



Audio Visual



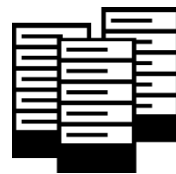
Cisco Systems



**Cloud
Solutions**



**Cyber
Security**



**Data Center
Technologies**



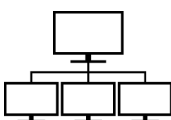
**IT Support &
Managed
Services**



Mobility



**Network
Cabling**



**Network
Technology**



**Phone
Systems**



**Physical
Security**



**Smart
Building**

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LOCATION SUMMARY

* Location Pricing Excludes all Optional and Alternate Components

Location	Price
Access Control	\$616,401.96
Contingency Funds	\$61,640.19
Total Price (Excludes Sales Tax):	\$678,042.15

SCOPE OF WORK

This Scope of Work outlines the services, deliverables, and responsibilities for the successful implementation of the proposed security solution. DataVox will provide system design, programming, installation, and project management to ensure a fully integrated and compliant solution that meets the customer's operational and security requirements. All work will be performed in accordance with industry best practices and the agreed-upon project specifications.

Contingency & Allowance Fund (10%): A 10% contingency and allowance fund is included to cover eligible change orders for unforeseen conditions, such as additional permitting-related hardware, damaged hardware discovered during installation audit, or electrical lock hardware replacement. This fund covers approved charges only up to the amount listed; any costs beyond that will be reviewed and may be billed separately. A log of all fund activity will be available, and no charges will be applied without prior customer approval. Any additional contingency allowance fund not used during the project will be credited back to the project.

ACCESS CONTROL

DataVox proposal includes Taking over and Programing **(248) Doors** to **Genetec** access control at City of North Richland Hills, City Hall Location. This solution replaces all panels and power supplies in the IDFs, and also includes Battery back ups in each panel. Panels will be plugged into UPS or Generator outlets if available in the IDF rooms for redundancy.

Taking Over (248) Access Control Doors

- **(183) Signo 40** Card Reader < Standard Reader
- **(56) Signo 40K** Card Reader < 56 Readers in MonitorCast/iPro system are set to "Card and Pin"
- **(9) EXISTING* Idemia/Morpho – Bio Readers < not to be replaced.** Genetec will read as regular Weigand reader. Idemia/Morpho portal programing to remain, and any additional programing to the 3rd party system is outside of this scope of work.
- **Reuse (248) Existing Door Contact, REX Sensor and Electrified Lock Hardware**
- **Reuse (248) Existing Security and Composite Cabling**

Separate spreadsheet with detail door and IDF/Network Room breakdown will be provided with approved PO. Below is summary per IDF.

IDF	Door Count
1022 - IDF	34
1114 - IDF	54
1434 - IDF	26
1517 - IDF 1 & 2	28
1714 - IDF	12
2018 - CM IDF	7
2065 - IT MDF 1 & 2	20
2447 - IDF	20
3008 - IDF	8
3053 - CH IDF	7
3462 - IDF	20
3506 - IDF	12

Additionally:

- **Included in this scope**
 - **Jail IDF Door Add – Flush Mount Lock Hardware**
 - **Batteries in all the Panels**

- **Purple/Violet Cable for all additional cables**

Access Control Directory Server:

- OFE – Existing Genetec Directory Server – Customer Hosted VM

Access Control Licenses:

- **(248) Reader licenses** and **3-Year Co-Term Software Maintenance License**

Advanced Programming for New System: DataVox will initial system setup, enroll devices with serial numbers and locations, configure access control panels, power supplies, and network connections. DataVox will add users, assign credentials, program door schedule and access rules, enable event logging and advanced reporting, and integrate fire alarm relays. Advanced programming may also include multi-factor authentication, active directory integrations, custom alerts and dashboards, elevator control, system failover, high-level security protocols, and synchronization with video management system. Mapping of devices to floor plans and advanced admin training for designated personnel will also be provided.

New Access Control Field Devices: DataVox will furnish and install new access control field devices (e.g. readers, door contacts) as defined in the Scope of Work. Mounting locations will be field-verified with the customer, subject to code compliance requirements. All new devices will be tested and verified for proper operation upon completion.

Reuse of Existing Field Devices: DataVox will reconnect and configure existing access control field devices (e.g., card readers, door contacts, REX devices) identified for reuse in the Scope of Work. It is assumed that all reused devices are in proper working condition, compatible with the new system, and compliant with current code requirements.

Existing Electrified Door Hardware: Owner furnished existing electrified door hardware for existing access control door locations to be reused for new access control system. DataVox assumes all hardware is installed and meets AHJ code requirements for permitting. Any replacement or additional hardware needed will require change order.

Lock Power Supplies: DataVox will connect electrified lock hardware to power supplies. Power supplies may be integrated into ACP or independent based on lock requirements such as fire relays, operating voltage, amperage, cable gauge, cable distance, and fail-safe vs fail-secure. DataVox Solution Architects apply industry best practices on power supply calculations but actual power requirements are determined during installation phase and may result in change order.

Badges/Credentials: If new badges are included in this scope of work, DataVox will provide Customer training on programming badges to system, however customer is responsible for mass employee badge enrollment. If customer elects to utilize existing badges or badges provided by others, customer will be required to import existing users from old database and enroll credentials to new system prior to system cutover. Customer must provide test badges with facility code, badge numbers, and card format prior to installation. DataVox is not responsible for badges being compatible with secondary systems such as shared building systems or time clock systems.

POE SWITCHES

POE Switches Provided by Customer: Customer will furnish and install all required Power over Ethernet (PoE) network switches to support IP-based security devices. Customer is responsible for ensuring sufficient PoE power budget, available ports, and proper network connectivity at each device location. Network switch configuration including VLAN setup, port security, QoS, and POE settings are the responsibility of Customer IT. All POE devices and cable pathways assumed to be within 300ft of a network IDF.

CABLING

Existing Category Cabling: Existing Category cabling (noted as OFE) intended to be reused is assumed to be functioning properly today with proper installation and slack for connecting new devices. All cabling for IP devices must be within 300ft of a network IDF/ switch.

Existing Composite Cabling: Existing composite cabling (noted as OFE) intended to be reused is assumed to be functioning properly today with proper installation and slack for connecting new devices.

Existing Power/Signal Cabling: Existing low-voltage power/signal cabling (noted as OFE) for access control/intrusion-related devices cabling (e.g. monitored door contacts, door release buttons) intended to be reused is assumed to be functioning properly today with proper installation and slack for connecting new devices.

LIFT RENTAL

Lift Rental: Scissor and/or boom lift rental and fuel costs are not included in the project. If lift is required, customer is responsible for providing a lift accessible for the duration of the project. If the customer is unable to provide the required lift, DataVox will provide and bill back costs to the Customer.

PURCHASING CONTRACTS

TIPS Process and PO Requirements: You must be a TIPS member to receive the benefits of using the TIPS purchasing contract. To register to become a member go to <https://www.tips-usa.com/texasentities.cfm>. To prevent order delays, your PO must be payable to DataVox and reference TIPS contract number 230105 and you must email your PO and the DataVox quote as a PDF file to TIPSPQ@TIPS-USA.COM. Within 24 hours, TIPS will provide you with a link to download the order confirmation letter and DataVox PO contact will be sent an email to process the order.

Non-TIPS Related Items: The following manufactures products are not included in the TIPS Contract pricing of this proposal:

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Miscellaneous mounting and hardware components**GENERAL**

Project Management and Installation: DataVox will provide comprehensive project management services, including scheduling, coordination with stakeholders, and oversight of all installation activities to ensure timely, code-compliant, and quality delivery. Responsibilities include progress tracking, documentation, status reporting, and managing any required change orders. Installation will be performed by qualified technicians following industry best practices, with all work assumed to occur during standard business hours.

Customer Engagement and IT Support: Customer will provide a dedicated point of contact (POC) to coordinate communications, approvals, and scheduling throughout the project. This includes completing all required programming documentation for DataVox configuration. The Customer's IT team will support installation by supplying IP addresses (including subnet and default gateway), establishing a dedicated security VLAN, providing VPN remote access, and managing firewall configurations to ensure seamless integration.

Owner Furnished or Provided by Others Equipment: DataVox assumes all owner furnished or existing equipment is fully functional and in good working order prior to on-site services. DataVox assumes cabling provided by others includes wall penetrations, surface boxes, termination, and testing are completed prior to installation. Cable gauge and distance must be suitable to deliver required power to device.

Access Control Permitting: Permit cost is not included in this SOW (reference permitting section for additional details)

BILL OF MATERIALS

Note: Installed Price Includes Equipment and Labor

Access Control

Installation Price

Access Control Software Programming, Licenses and Advantage

	1	DataVox Security Programming Labor for Mapping Set Up in Software
	1	DataVox Security Programming Labor
	248	Genetec ADV-RDR-E-3Y Genetec Advantage for 1 Synergis Enterprise Reader - 3 Years
	248	Genetec 1 Reader Security Center Connection for Hardware Sold by Genetec Without Licenses, -SCS Part Excluded. Can be Used to Add Connections to: Supported Hardware, Cspn Application, and Wireless Locks That Aren't Plugins
OFE	1	OFE Owner Existing Genetec Enterprise System to Expand to New Site. DataVox Assumes Customer to Provide Network Connectivity to Server Location.

Access Control Software Programming, Licenses and Advantage

\$82,853.54

Access Control Hardware

	48	Altronix BL3 18" Battery Leads, 18AWG, Pair, Black & Red
	48	Altronix Altronix BT1212 Rechargeable Battery, Sealed Lead Acid (SLA), 12VDC, 12AH
	24	DataVox Demolition of Access Control Control Panel
	248	DataVox Access Control Door Field Device Testing
	1	DataVox Miscellaneous Hardware For Mounting Components
	22	Genetec Mercury MP1502 Intelligent Controller (2 Doors, Up to 4 Readers with OSDP)
	18	Genetec Mercury MR16IN 16-Input Monitor Module Series 3 (2 Relays, PCB only)
	4	Genetec Mercury MR16OUT 16-Relay Output Control Module Series 3 (PCB only)
	105	Genetec Mercury MR52 2-Reader Interface Module Series 3 (8 Inputs, 6 Relays, PCB only)

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	2	Genetec SY-CLOUDLINK-G2 Synergis Cloud Link with 4GB of RAM, 16GB Flash, 2nd Generation, Installed with Synergis Access Control Firmware, Four RS-485 Ports, PoE
	24	Genetec SY-DV16RD-E8M2 LifeSafety Power - Genetec Enclosure - 12V & 24VDC 400W 110V 60HZ 16 Reader 8 Mercury and CloudLink E8M2 Standard
	56	HID 40KNKS-00-000000 Signo 40K Reader, Wall Mount w/Keypad, 13.56mHz &125kHz, OSDP/Wiegand, Pigtail, Mobile Ready, BLE
	183	HID 40NKS-00-000000 Signo 40 Reader, Wall Mount, 13.56mHz &125kHz, OSDP/Wiegand, Pigtail, Mobile Ready, BLE
OFE	72	OFE Owner Furnished/Existing Alert Input Device - Panic Button. Labor to Program, Set up Alerts, and Test on New System
OFE	14	OFE Owner Furnished 110V Power and Pole for Mounting Security Devices
OFE	248	OFE Owner Furnished and Installed Existing Access Control Door Hardware to be Re-Used such as Door Contacts, REX Motion Sensors, Push Buttons, Door Release Buttons, and Panic Buttons
OFE	1	OFE Owner Furnished Compatible Access Badges/Key Fob User Credentials
OFE	9	OFE Owner Furnished Existing Bio - Card Reader (Idemia Biometric Reader to Remain in Place, and all Programming and Configuring of these Units are Out of Scope.)

Access Control Hardware	\$480,598.79
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Electrified Door Hardware

OFE	248	OFE Existing Electrified Hardware including Mag Locks, Electrified Panic/Exit Hardware, Electrified Strikes, Electrified Mortise/Cylindrical Locks, Automatic Operators, Powered Hinges, Transfer Cables, Power Supplies, and Installed Power Transfer Cables at Rim Enclosure above Door assumed to be Re-Used
OFE	248	OFE Owner Furnished Conduit Rough In for Access Control Door Locations based on Provided Door Typical

Electrified Door Hardware	\$0.00
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Jail IDF Door Access Control Add

	1	DataVox Access Control Door Rough In
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	1	DataVox Miscellaneous Cables, Connectors, and Hardware	
	1	DataVox Miscellaneous Hardware For Mounting Components	
	1	Hes 4500C Flush Mount Electric Strike for Cylindrical and Mortise Lockset, 12/24VDC, Stainless Steel	
	1	HID 40NKS-00-000000 Signo 40 Reader, Wall Mount, 13.56mHz & 125kHz, OSDP/Wiegand, Pigtail, Mobile Ready, BLE	
OFE	1	OFE Owner Furnished Conduit Rough In for Access Control Door Locations based on Provided Door Typical	
	1	Securitron DPS for Metal Doors - Black	
	1	Securitron XMS2 Exit Motion Sensor - The XMS2 passive infrared (PIR) motion sensor request to exit (REX) device reliably detects motion near a door and releases its lock.	
Jail IDF Door Access Control Add			\$2,599.36

Network Equipment

OFE	14	OFE GC/Owner Furnished NC Fire Relay Connection for Electrified Hardware to Fire System	
OFE	14	OFE Owner Furnished Patch Panels, Rack Equipment, Mounting Hardware, and Cable Tray	
OFE	14	OFE Owner Furnished POE Network Switches for Security Devices in MDF/IDF Locations	
OFE	1	OFE Owner Furnished and Installed Directory Server with Host Video Management and/or Access Control Software. DataVox Assumes Customer to Provide Network Connectivity to Server Location.	
OFE	1	OFE Owner Furnished and Installed VPN Tunnel to Existing Access Control or VMS Host System (Directory Server)	
Network Equipment			\$0.00

Dispatch/Call Center - Notification and Alert System

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	1	DataVox Programming Labor for Event Action - Lockdown Protocol - Alert/Panic Button - Trigger Sound or Events - Clear Protocol for Acknowledged Events.		
	6	DataVox Client Software Set Up for OFE Workstations - Adding Genetec Software		
OFE	6	OFE Owner Furnished VGA, HDMI, DisplayPort Cables to Connect to Monitors, and Cat6/6A Cabling for Security Work Station to Network Port Connected to Security VLAN.		
OFE	6	OFE Owner Furnished Workstations and Monitors		
Dispatch/Call Center - Notification and Alert System				\$4,040.00
Security Cabling				
	3000	DataVox Security 18/4 Cabling		
	2000	DataVox Security 18/6 Cabling		
	1	DataVox Miscellaneous Hardware For Mounting Components		
OFE	248	OFE Owner Furnished 18AWG Access Control Cabling from Central IDF Closet to Existing Card Reader Door Locations		
OFE	127	OFE Owner Furnished Cat5e/6/6A Cabling for Security Device Locations including Patch Cords, Patch Panels, and Rack Equipment		
Security Cabling				\$8,899.46
DataVox Management Services				
	1	DataVox Solution Architect Design and Engineering Services		
	1	DataVox Security Shipping and Handling Charges		
	1	DataVox Engineering Services, CAD Drawings, One-Lines and As-Built Documents		
	1	DataVox Project Management Services Planning, Scheduling, Order Processing, Testing, Tuning, and Wrap Up.		
DataVox Management Services				\$37,410.81

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		Total:	\$616,401.96
Contingency Funds		Installation Price	
10% Contingency Fund			
	1	DataVox 10% Contingency/Allowance - Customer Approval Required before using Change Order Funds	
		10% Contingency Fund	\$61,640.19
		Total:	\$61,640.19

ASSUMPTIONS AND EXCLUSIONS

This section lists DataVox's standard assumptions and exclusions for this Physical Security proposal.

ACCESS CONTROL PERMITTING (IF APPLICABLE)

Texas Security License: DataVox is a Class B licensed (B16503) and certified private security company by the Texas Department of Public Safety. DataVox is required to abide by Texas Administrative Code and Texas Occupations Code, Chapter 1702 for access control and alarm related services.

Access Control Permitting: Access control will require a standalone access control permit (separate from Certificate of Occupancy permit). Access control permitting and code requirements vary slightly between the AHJ of the project location. Once the project is approved by Customer, DataVox will gather the required documentation and submit for lock permitting with the AHJ based on specific code requirements. Timeline for permitting approval is subject to AHJ resources and typically takes 4-8 weeks. Once plans are submitted to the AHJ, any changes will require re-submission and additional costs.

Access Control Inspection & Other Trades: The AHJ may require an onsite lock inspection for electronic access control devices prior to system being allowed into service. During this phase, the Fire Marshall will review lock permit drawings, ensure correct lock installation, verify locks integration into Fire Alarm System and review general traffic flow through exit routes. Upon passing inspection, Fire Marshal will provide approval notice and authorize system activation. DataVox is not responsible for failed inspections due to other trades or general building issues such as missing fire alarm equipment, incorrect door hardware based on occupancy loads, or similar issues. All inspections are assumed to be performed during standard business hours or additional costs will apply.

Required Documents and Costs: Customer will be required to provide Certificate of Occupancy number (if applicable) and CAD (.dwg format) lighting plans with locations of fire pull stations, STI stoppers, exit signs, and sprinklers prior to permit submission. If unable to provide correct drawings, additional design fees will be billed back to Customer. **Costs per AHJ may vary, therefore, access control permit cost is not included in this scope of work and all fees and labor will be billed back to Customer at cost.**

NETWORK

Conditioned IT Environment: Customer is responsible for providing a conditioned IT environment suitable for housing network and security equipment. This includes equipment racks, cabinets, wire management, cable trays, patch panels, and dedicated power at all IDF/MDF locations. For wall mounted security panels, Customer to provide wall space in IDF with fire-rated plywood backboard, 120VAC power, normally closed fire relay, and network connectivity for security panel enclosures to Customer's local area network.

Backbone and Riser Cabling: Unless specifically included in this Scope of Work, all backbone cabling (e.g. fiber optic, coaxial, or copper riser cabling) required to connect network closets, IDFs, MDFs, or head-end equipment shall be furnished and installed by others. This includes all necessary conduit, supports, and terminations.

Active Network Equipment: Unless otherwise specified in the Scope of Work, all active network components (e.g. UPS/battery backup, workstations, monitors, KVMs, PC speakers/headsets) shall be furnished, installed, and maintained by the customer or their IT provider.

Surge Protection Requirements: Unless otherwise specified in the Scope of Work, customer is responsible for providing adequate surge protection for all security system components, including access control panels, intrusion devices, cameras, and network equipment. Surge protection must be installed at all power sources and network entry points to protect against electrical transients and ensure system reliability.

Active Directory / SSO Integration: If integration with Active Directory or Single Sign-On (SSO) is required, the customer must provide access credentials, configuration details, and IT coordination. DataVox will support integration as defined in the Scope of Work. Additional licenses may be required for AD/SSO integration.

PATHWAY AND SPECIALTY CABLING

Cable Color: DataVox uses standard YELLOW plenum security cabling for interior devices. If DataVox is providing security cabling and specific cable color is required, Customer must provide requirements prior to equipment order. Custom colors will require additional costs.

Specialty and Vertical Pathway Cabling: Any specialty cabling required for vertical or mobile infrastructure (e.g. elevator traveling cables or cabling through shafts and risers) shall be provided and installed by others. DataVox assumes all such pathways are in place and compliant with applicable codes and building standards.

Hard Lid Ceilings and Pathway Access: DataVox assumes that all cable pathways are accessible and free of obstructions. Any work requiring core drilling, conduit installation, lift equipment, or access through hard lid ceilings, fire-rated assemblies, or inaccessible spaces is excluded unless specifically included in the Scope of Work. Coordination with building management and trades for access or pathway preparation is the responsibility of the customer.

STANDARD OUT OF SCOPE ITEMS

Electrical and Conduit: Unless specifically included in this Scope of Work or subcontracted by DataVox, all related electrical infrastructure is the responsibility of others. This includes, but is not limited to, providing 110/120 VAC power circuits, conduit runs, core drilling, boring, floor boxes, back boxes, and door rough-in conduit. Additional requirements such as door cable enclosures, outdoor-rated enclosures, bollards, light poles, and gate hardware must also be furnished and installed by others. All electrical work must comply with local codes and be

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completed prior to DataVox's installation to ensure proper system integration.

Demolition or Relocation: Unless specifically stated in this scope of work, demolition, relocation, adjusting, or troubleshooting of existing security hardware is not included.

Equipment Disposal: DataVox is not responsible for transportation, storage, packaging, or disposal of decommissioned equipment.

Integrations and 3rd Party Systems: DataVox is not responsible for configuring third party systems for custom integrations

Patch and Repair: Any required patching, painting, or repairs resulting from cable pathway access in hard deck ceilings, modifications or replacements of ceiling tiles or T-bar grids, and sealing of penetrations or sheetrock restoration are the responsibility of others.

WARRANTY AND RETURNS

Standard Warranty: DataVox includes a 90-day labor warranty from the date of project completion, covering the replacement or correction of defective devices and installation-related issues. All hardware will follow the manufacturer's warranty policy. Additional extended support options and managed service options are available for additional cost.

Returns/Exchanges: Return or exchange requests must abide by manufacturer guidelines and must be submitted within required return window (typically 30 days). Restocking fee of 25% on all returnable items will apply. Special order items and licenses are non-refundable.

PAYMENT AND BILLING POLICIES

Payment Terms: Customer is responsible for reviewing and adhering to payment terms listed in this proposal. If deposit is required, DataVox will hold project scheduling and material orders under payment is received. If pricing changes occur due to deposit delays, change order will be required.

Stored Materials: DataVox shall bill Customer for one hundred percent (100%) of all materials and equipment not incorporated into the work but delivered and suitably stored on-or offsite, and if applicable, a reasonable storage fee. Payment for such materials and equipment shall be made in accordance with the payment terms described herein. If requested, DataVox will provide:

- Bill of Sale identifying the materials and equipment as the property of Customer
- Evidence that all materials and equipment are insured for loss of any kind either at the stored location
- Certificate of insurance; and
- Photographic evidence of the stored materials and equipment.

Pricing Disclaimer: All pricing in this proposal is based on current distributor and manufacturer pricing as of the date of this proposal and is subject to change without notice. DataVox sources equipment from third-party distributors and manufacturers whose pricing may fluctuate due to supply chain conditions, tariffs, or distributor and/or manufacturer price adjustments. If the cost of any item in this proposal increases before order fulfillment, DataVox reserves the right to adjust pricing accordingly or to notify Customer and provide an updated proposal. This proposal does not constitute a binding price commitment until a purchase order is accepted by DataVox in writing at confirmed final pricing.

Acknowledged and Accepted

Initial

BASELINE RESPONSIBILITIES

DataVox Responsibilities

This section lists DataVox's responsibilities for this Physical Security proposal.

- **Building Codes:** Install all equipment according to manufacturers' specifications, national and local building codes and regulations, and will be in conformity with good engineering practices.
- **ADA:** All equipment will be installed with provisions for the safety of the operator in accordance with the Americans with Disability Act (ADA) guidelines.
- **Dress Code:** All DataVox staff will dress in a professional manner displaying the DataVox logo. All DataVox staff will wear required Personal Protection Equipment (PPE). They will conduct themselves in a professional, courteous, and respectful manner to all others present.
- **Work Environment:** DataVox will maintain a clean working environment, storing tools and equipment when not in use and discarding refuse as often as reasonably possible. While DataVox cannot take responsibility for furniture or Customer furnished equipment in the workspace, DataVox will take reasonable precautions to protect all Customer furnished equipment, floors, walls, ceiling tiles, windows and window coverings, and furniture and other surfaces from damage, staining or unreasonable breakage while on site.
- **Supervision:** DataVox will appoint a Project Manager (PM) and/or Lead Technician (LT) to oversee the installation. During system implementation, please direct all communications through this designated contact. PM or LT will coordinate with other trades to facilitate and expedite project progress. DataVox will inform the Customer of any interference or potential delays which could impede implementation of the Physical Security system, thereby helping to avoid any additional charges.
- **Change Orders:** DataVox will provide written documentation of any Change Orders (CO) for work requested by the Customer which deviates from the original, approved Proposal and Scope of Works. CO's will be billed at our published labor rates plus materials, shipping, handling, restocking, and other charges imposed by suppliers.
- **Coordination Meetings:** DataVox recommends weekly coordination meetings between the Customer, DataVox and all other trades in which we will report to the Customer the status of the project. Any identified foreseeable restrictions or insurmountable issues outside our control that could impact the overall project schedule will be reviewed with the Customer.
- **DataVox Warranty:** A 90-day labor warranty will be included in this proposal, excluding Customer-provided equipment and existing cabling. All hardware will abide by manufacturer's warranty.

Customer Responsibilities

This section lists the Customer responsibilities for this Physical Security proposal.

- **Safe Work Environment:** Provide DataVox staff, contractors and others working on-site a safe working environment consistent with OSHA rules and regulations. DataVox reserves the right to refuse to work or install any equipment in an area where, at the sole discretion of DataVox, the safety of those involved is of concern.
- **Access to worksite:** Provide access to the worksite, and all work will typically take place between the hours of 07:00 and 17:00 Monday through Friday, except on public holidays, unless specified otherwise in the DataVox Proposal. Work completed at any other time will be billed at OT rates published in **Change Order Labor Rates**. For the safety of all concerned, it is requested that the work area be free and clear, for example, of other trades, clients of the Customer, and employees during the installation period.
- **Secure Storage:** Provide a secure, climate-controlled area on-site to store equipment during the installation period. Delivery of goods, supplies, and equipment to this on-site storage location, or equipment that has been installed in its designated location will be considered as 'Delivered' for billing purposes and will be invoiced accordingly. Responsibility for the equipment passes to the Customer immediately upon installation or delivery to the on-site storage. Any loss due to vandalism, theft, burglary, fire, water ingress, or any other means outside the direct control of DataVox shall be replaced at the Customer's expense.
- **Uninterrupted Workflow:** Provide availability of continuous, uninterrupted workflow in the environment in which the Physical Security will be installed. Delays in work caused by interference of other trades, inability to access the workspace during the stated hours, inability to access equipment stored on site, or other reasons caused by the Customer will be charged at rates published in **Change Order Labor Rates**. If DataVox crew arrives to work on-site at the appointed time and work cannot proceed due to dangerous conditions, inability to access the site, lack of power, interference by others which are within direct, reasonable control of the Customer, it will result in a half day charge for the crew.
- **Miscellaneous Items:** Additional items may be required for completion during project execution which DataVox or the customer did not foresee (for example, copper or fiber patch cables, power cords, and optics.) If miscellaneous items are required beyond what is included in the bill of materials, these items will be provided by the customer, or the items can be purchased from DataVox following the standard change management process.

Acknowledged and Accepted

Initial

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PROJECT PRICING SUMMARY

Total Installation Price:	\$678,042.15
Grand Total:	\$678,042.15

PURCHASE OPTIONS

☐ Cash Purchase Terms of Payment:

<i>Billing Milestones</i>		<i>Amount Due</i>
PO Required: Progress Payments (Multiple Invoices Upon Receipt of Goods/Work Completed) - Net 30	100.00 %	\$678,042.15
Total Payments (Excluding Sales Tax):		\$678,042.15

Acknowledged and Accepted

Initial

ACCEPTANCE OF PROPOSAL

When (but only when) signed by buyer and an authorized representative of DataVox this shall be a binding, legal contract.

The prices, specifications, and conditions in this proposal are satisfactory, and are hereby accepted in their entirety. Buyer hereby agrees to purchase the Equipment and authorizes DataVox to do the work, and provide the materials specified, and payment will be made as outlined above. The price quoted in this Physical Security Proposal is based upon the Equipment included in this Physical Security Proposal. Any changes in the Equipment or installation may result in a change in the price. Any such change must be in writing, signed by all parties.

DataVox reserves the right to modify payment terms at any time based on a review of the Customer's credit.

THIS AGREEMENT, WHEN SIGNED BY BOTH PARTIES (BELOW), SHALL BE GOVERNED BY THE TERMS AND CONDITIONS IN THIS PHYSICAL SECURITY PROPOSAL. THERE ARE NO OTHER AGREEMENTS, OR WARRANTIES, ORAL OR WRITTEN, EXCEPT AS EXPRESSLY STATED IN THIS PHYSICAL SECURITY PROPOSAL. THIS AGREEMENT CANNOT BE MODIFIED EXCEPT IN WRITING SIGNED BY BOTH PARTIES.

Buyer acknowledges having read and understood all of the terms and conditions printed in this Physical Security Proposal and acknowledges receipt of a complete executed copy of this Agreement. Buyer understands and agrees that this Physical Security Proposal and all of the terms and conditions hereof shall be a binding, enforceable contract when signed by Buyer and by an authorized representative of DataVox.

Approval Signatures

IN WITNESS WHEREOF, the duly authorized representatives of the parties hereto have caused this Proposal to be duly executed.

DataVox, Inc.

By: _____
(Signature)

Name: _____

Title: _____

Date: _____

City Of North Richland Hills

By: _____
(Signature)

Name: _____

Title: _____

Date: _____

TERMS AND CONDITIONS

In addition to the DataVox Standard Terms and Conditions found at <https://www.datavox.net/terms-and-conditions/>, the applicable TIPS terms and conditions found at <https://www.datavox.net/state-purchasing-cooperatives/tips/> apply to this Agreement. In the event of any conflict between the terms of the DataVox Standard Terms and Conditions and the TIPS terms and conditions, the TIPS terms and conditions shall prevail.