



SERVICE AGREEMENT

500 W Monroe St
Chicago, IL 60661
(800) 247-2346

Contract Number: USC000003657
Contract Modifier: R12-FEB-24 16:26:59

Date: 19-FEB-2024

Company Name: North Richland Hills, City Of
Attn.: Raelyn Darnell
Billing Address: P O Box 18609
City, State, Zip Code: North Richland Hills, TX 76180
Customer Contact: Raelyn Darnell
Phone: 817-427-6935

P.O.#: N/A
Customer #: 1011362374
Bill to Tag#: 0002
Contract Start Date: 01-OCT-2024
Contract End Date: 30-SEP-2025
Payment Cycle: ANNUALLY
Currency: USD

QTY	MODEL/OPTION	SERVICES DESCRIPTION	MONTHLY EXT	EXTENDED AMT
		***** Recurring Services *****		
	LSV01S01107A	ASTRO SYSTEM ESSENTIAL PLUS PACKAGE	\$3,422.73	\$41,072.74
	SVC01SVC1103C	ASTRO NETWORK MONITORING	\$142.40	\$1,708.78
	SVC01SVC2012C	CONTRACT ADMINISTRATION SERVICE	\$908.56	\$10,902.71
	SVC02SVC0201A	ASTRO SUA II UO IMPLEMENTATION SERVICES	\$0.00	\$0.00
	SVC02SVC0343A	RELEASE IMPACT TRAINING	\$0.00	\$0.00
	SVC02SVC0344A	RELEASE IMPLEMENTATION TRAINING	\$0.00	\$0.00
	SVC02SVC0433A	ASTRO SUA II FIELD IMPLEMENTATN SVC	\$0.00	\$0.00
	SVC04SVC0169A	SYSTEM UPGRADE AGREEMENT II	\$0.00	\$0.00
Sub Total			\$4,473.69	\$53,684.23
Taxes			\$0.00	\$0.00
Grand Total			\$4,473.69	\$53,684.23
SPECIAL INSTRUCTIONS - ATTACH STATEMENT OF WORK FOR PERFORMANCE DESCRIPTIONS			THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE. TO BE VERIFIED BY MOTOROLA SOLUTIONS	



I have received Applicable Statements of Work which describe the Services and cybersecurity services provided on this Agreement. Motorola's Terms and Conditions, including the Cybersecurity Online Terms Acknowledgement, are attached hereto and incorporate the Cyber Addendum (available at https://www.motorolasolutions.com/en_us/managed-support-services/cybersecurity.html) by reference. By signing below Customer acknowledges these terms and conditions govern all Services under this Service Agreement.

_____ *City Manager* _____
AUTHORIZED CUSTOMER SIGNATURE TITLE DATE

Paulette Hartman

CUSTOMER (PRINT NAME)

Travis Trevino Sr. Customer Support Manager 08/01/2024

MOTOROLA REPRESENTATIVE (SIGNATURE) TITLE DATE

TRAVIS TREVINO (903)494-1592

MOTOROLA REPRESENTATIVE (PRINT NAME) PHONE

ATTEST:

Alicia Richardson
City Secretary/Chief Governance Officer

APPROVED AS TO FORM AND LEGALITY
Molly Bolde

~~Interim~~ City Attorney

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