

Appendix D DIR Contract No. DIR-TSO-3415 Verizon Wireless Customer Agreement

This agreement is dated January 8, 2018 between Cellco Partnership d/b/a Verizon Wireless and its Related Entities ("Verizon Wireless") and City of North Richland Hills ("Customer"), a customer as defined in Appendix A in the Contract for Products and Related Services between the State of Texas Department of Information Resources (the "DIR) and Verizon Wireless, DIR Contract No. DIR-TSO-3415 (the "DIR Agreement") with an effective date of April 27, 2016.

This Customer Agreement shall be governed by the terms and conditions of the DIR Number DIR-TSO-3415. A copy of the DIR Agreement is incorporated herein by reference and is available online at http://www.dir.texas.gov or upon request from your Account Manager.

Authorized Customer is eligible and desires to purchase wireless services and products from Verizon Wireless pursuant to the terms and conditions of the DIR Agreement, any and all amendments, addenda and schedules as the DIR may specify from time to time, as well as the terms and conditions of all calling plans activated under this Customer Agreement, which are incorporated herein by reference.

DIR will only be responsible for services provided to DIR and will not be responsible for payments for services provided to any individual Customer.

The Authorized Customer hereby agrees that it is separately and solely liable for all obligations and payments for equipment and services provided hereunder.

The Authorized Customer agrees to the terms and conditions of the DIR Agreement including the disclosure of limited account information as part of the contractual reporting requirements to DIR.

The undersigned represents and warrants that he/she has the power and authority to execute this Customer Agreement, bind the respective Authorized Customer, and that the execution and performance of this Customer Agreement has been duly authorized by all necessary Authorized Customer action.

The undersigned is duly authorized by the Authorized Customer to designate the following individual(s) (the "Authorized Contacts") who are authorized to take action with respect to the account with Verizon Wireless to purchase equipment, add lines of service, cancel lines of service and make changes to the account that financially bind the Authorized Customer to the terms and conditions of this Customer Agreement, and the DIR Agreement.

FEIN Number: Existing Vendor Customer Account Number(s): 322390950-00001, 322877998-00001, 322877998-00002

Means of Contact Acceptable To/From Authorized User (e.g. fax, e-mail, etc.): phone, email, fax

Verizon Wireless Sales Representative Name: Robin Hendrickson and Wireless Phone Number: 817-915-0109 and GID: DIR16

Verizon Wireless Profile ID(s): 2205577

Authorized User has caused this User Agreement to be executed by its duly authorized representative to be effective as of this day of January 8, 2018

Customer Name: City of North Richland Hills
Customer Hamer City of North Hamiltoniana Filing
Authorized Signature
Authorized Signature:
D. C. LNI
Printed Name:
Title:
Title.
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Date: