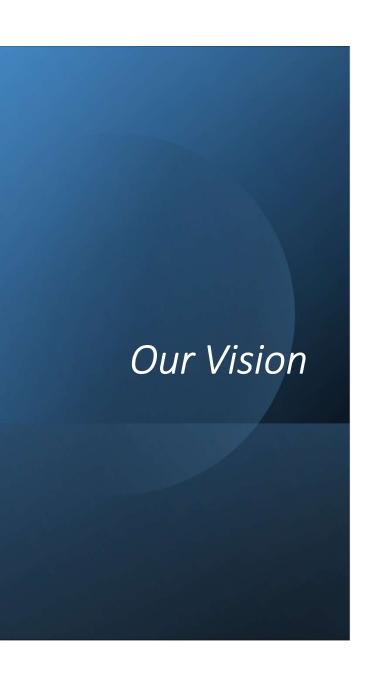


To promote an exceptional quality of life for our community by being resident-focused, fiscally responsible, and business-friendly.





To be the standard for transparent, residentfocused, fiscally-responsible, businesswelcoming municipal government in Texas.



North Richland Hills Goals

- Drive operational excellence into every area.
- Become easier to do business with.
- Steward the public's money well.
- Be a great place to work.
- Revitalize neighborhoods and commercial corridors.
- Engage residents to enhance connection with the city and their neighbors.
- Improve safety, security, and infrastructure every day.



The North Richland Hills **Our Vision: House of Excellence** To be the standard for transparent, residentfocused, fiscally-responsible, business-welcoming **Our Vision** municipal government in Texas. Become easier to do Steward the public's infrastructure every neighborhoods and excellence in every great place to **Drive operational** business with. Improve safety, money well. security, and commercial Revitalize work. area. **Our Strategic Pillars** 9 Be A culture of excellence, transparency, and stewardship. **Our R-Spirit Values** Our **Foundation** Our Mission: To promote an exceptional quality of life for our community by being resident-focused, fiscally responsible, and business-friendly.

