



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** February 24, 2025

SUBJECT: Consider Ordinance No. 3897, amending Chapter 30, Article III, Section 30-70 and Appendix A - Fee Schedule of the Code of Ordinances, City of North Richland Hills, Texas, to authorize ambulance service fees.

PRESENTER: Jay Patel, Director of Finance

SUMMARY:

Staff requests that City Council consider Ordinance No. 3897, which amends Chapter 30, Article III, Section 30-70 and Appendix A - Fee Schedule of the Code of Ordinances, City of North Richland Hills, Texas, to update ambulance service fees. This adjustment is necessary to implement a bundled billing approach, improve cost recovery, and increase reimbursable expenses through insurance companies.

GENERAL DESCRIPTION:

Ambulance service fees undergo regular review and adjustment by the City Council to ensure they remain fair and appropriate. Our current detailed billing structure is inefficient to bill and ineffective for reimbursement from insurance providers. The proposed modifications are primarily aimed at streamlining our billing process by adopting a comprehensive approach. This change is expected to enhance our ability to recover costs and secure appropriate reimbursements from insurance companies. Additionally, we anticipate that these adjustments will have minimal impact on the out-of-pocket expenses for individuals using our services.

Analysis of regional market rates reveals that current North Richland Hills ambulance fees are not aligned to the market. To transition to a bundled billing approach, staff proposes the following rate adjustments.

Ambulance Service Fees:

Service	Non-Residents	NRH Residents
ALS1	\$1,750	\$1,500
ALS2	\$1,850	\$1,600
BLSE1	\$1,500	\$1,300
Mileage	\$20	\$17



Oxygen	\$160	\$140
EKG	\$125/\$165	\$105/\$140
Supplies/Meds	\$100/\$165	\$85/\$140
(TNT) Assessment at Scene	\$220	\$200

RECOMMENDATION:

Approve Ordinance No. 3897, effective March 1, 2025.