



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** 08/14/2017
SUBJECT: Authorize the purchase of two new modules from Spillman Technologies, Inc., a Motorola Solutions Company, in the amount of \$58,910.
PRESENTER: Mike Young, Assistant Chief of Police

SUMMARY:

Staff is requesting authorization to purchase two new modules for the Computer-Aided Dispatch/Records Management System (CAD/RMS) from Spillman Technologies, Inc. in the amount of \$58,910. The Mobile Arrest Form Module and the Productivity Dashboard are advanced components to the CAD/RMS increasing the efficiency and effectiveness of the system.

GENERAL DESCRIPTION:

With the State required mandate to report crime statistics using the National Incident Based Reporting System (NIBRS) by September 2019, the Police Department is in need of an additional module offered by Spillman Technologies who currently provides the CAD/RMS software to help manage police operations. The Mobile Arrest Module combines all data related to an incident into one master table as well the criterion required for NIBRS reporting and validation.

The second component needed is the Spillman Productivity Dashboard. This module creates the ability to provide detailed information of officer activity in a more effective and efficient manner to aid managing police deployment needs to better serve the citizens in the community. The Productivity Dashboard allows the command staff to quickly view comprehensive statistics on dispatcher time spent taking and processing specific types of calls for service. Productivity can additionally be tracked in a more efficient and streamlined manner using easy-to-read reports with charts.

These programs assist one of the major components of the Communications Section which is the ability to quickly access all critical information. This will create a faster and more effective tool for the dispatchers to search all records of one complete incident. The Tarrant County 9-1-1 PSAP Assistance Program has approved 100% funding for both these projects with no match required.



RECOMMENDATION:

Approve the purchase of two new modules from Spillman Technologies, Inc., a Motorola Solutions Company, in the amount of \$58,910.