



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** December 13, 2021

SUBJECT: Authorize payment to Motorola Solutions, Inc., for annual maintenance for the Spillman Technologies CAD/RMS software platform and other related maintenance items used by the Police and Fire Departments using a State of Texas Department of Information Resources Contract (DIR-TSO-4101), in an amount not to exceed \$269,000 for the FY 2021-2022 budget year.

PRESENTER: Eric Von Schimmelmann, Director Information Technology

SUMMARY:

This item is to authorize payment to Motorola Solutions, Inc., for annual maintenance for the Spillman Technologies CAD/RMS software platform used by the Police and Fire Departments. The maintenance is necessary for continued 24/7 technical support, version upgrades, and enhancements for the software platform.

GENERAL DESCRIPTION:

Spillman's CAD/RMS software platform is the major operating software for the Police and Fire Departments. The software is utilized by both departments on a 24/7/365 basis and is integral for daily operations. The purchase of this maintenance provides the ability to perform any necessary software programming updates and enhancements and covers any additional related maintenance items as needed. This agreement also provides maintenance for all users in our joint dispatching cities-Haltom City, Watauga, and Richland Hills.

Motorola Solutions, Inc. participates in the State of Texas Department of Information Resources (DIR) cooperative purchasing program (DIR TSO-4101). By participating in the DIR cooperative purchasing program, the city meets all state competitive bidding requirements for this purchase. Funding for the annual maintenance agreement was included in the FY 2021/2022 Information Technology operating budget.

As long as funds are appropriated in the city's annual budget each year, North Richland Hills would be able to take advantage of the available pricing for the current renewal through 4/24/2023 and each of the remaining one-year renewals, provided the terms and conditions of the contract do not change. As long as the terms and conditions of the contract do not change the remaining renewals will not require additional City Council approval.



RECOMMENDATION:

Authorize payment to Motorola Solutions, Inc., for annual maintenance for the Spillman Technologies CAD/RMS software platform and other related maintenance items used by the Police and Fire Departments using a State of Texas Department of Information Resources Contract (DIR-TSO-4101), in an amount not to exceed \$269,000 for the FY 2021-2022 budget year.