

PARKS AND RECREATION BOARD MEMORANDUM

FROM: The Office of the City Manager **DATE:** June 2, 2025
SUBJECT: NRH₂O Family Water Park Update
PRESENTER: Stephanie Hee-Johnston, NRH₂O General Manager

GENERAL DESCRIPTION:

Staff will report on activities at NRH₂O Family Water Park.

REVIEW OF EVENTS

A. NRH₂O Hiring

NRH₂O is wrapping up its hiring for the summer season. The last interview invitations went out last week and a lifeguard class wrapped up May 29. The seasonal team members are vital to the park's success. All NRH₂O departments are full, so we are only inviting applicants that are 16 years old and older and interested in being a lifeguard. Training for all departments is complete, with a few make-up trainings for those that are late hires. Approximately 50% of the annual team members that work at NRH₂O live in North Richland Hills, and approximately 60% are enrolled in BISD.



B. Music Fest Update

NRH₂O wrapped up the 12th annual Music Fest on May 22. Final numbers show over almost 300 choirs and bands attended, with almost 12,000 students, and just over 15,300 total attendees. Although these numbers are a slight decrease from Music Fests held in prior years, the viability to host this scale of an event at the beginning of the NRH₂O operating season remains a positive impact on revenue and park exposure.



C. NRH₂O Seasonal Team

Fifty two percent of NRH₂O's team is returning from last year. Staff continues to focus on safety, guest service, and keeping the park clean. The first team member party is the annual Get to Know Ya party, where team members will get to enjoy the attractions, have dinner, and get to know their fellow team members. Leadership is planning the next party – a mini golf competition where friends can be invited to join in.



D. NRH₂O Projects Update

Park staff continues to work on projects in order to remain proactive throughout the summer and moving forward. These include electrical, plumbing and motor repairs, and numerous other smaller repairs.

E. NRH₂O Capital Projects Update

The Nitro Blast construction continues to move along, with construction crews working on electrical and plumbing. Slide commissioning with ProSlide is slated to begin the week of June 2. Once complete, the Nitro Blast will be another great addition to the lineup of NRH₂O attractions.

