



CITY COUNCIL MEMORANDUM

FROM: The Office of the City Manager **DATE:** June 23, 2025
SUBJECT: Consider authorizing the City Manager to execute a five-year agreement with AT&T Enterprises, LLC., to provide internet services at all City facilities for an amount not to exceed \$848,545 over the term of the contract.

PRESENTER: Trudy J. Lewis, Assistant City Manager

SUMMARY:

This item authorizes an expenditure to provide internet for the City of North Richland Hills and data connectivity to the partner cities for which the City of North Richland Hills provides services through the Public Safety Interlocal Consortium. This agreement will be for a term of five (5) years.

GENERAL DESCRIPTION:

Granite Telecommunications, LLC has been providing voice and internet services since November 2022 with a contract expiration date of September 30, 2025. Beginning in November 2024, the City has experienced several internet outages while utilizing services through this provider. Staff is recommending that the City initiate a new agreement for internet services with AT&T Enterprises, LLC. AT&T is the owner and operator of fiber internet lines, has several options for internet redundancy, and employs a team of specialists who can deliver consistent service. This agreement includes an increase in internet speed, dedicated 10G of data delivered to the City, automated backup service configuration, and cellular failover. AT&T will place the order of equipment upon the approval and execution of this agreement. Installation of equipment, porting of phone numbers, and configuration of the system will take a few months to complete.

As long as funds are appropriated in the city's annual budget each year, North Richland Hills would be able to take advantage of the available discount pricing for a term of five (5) years.

RECOMMENDATION:

Authorize the City Manager to execute a five-year agreement with AT&T Enterprises, LLC., to provide internet services at all City facilities for an amount not to exceed \$848,545 over the term of the contract.